**Surrey Care Awards 2022**

We’re looking forwards to celebrating with social care workers from across Surrey at our “in real life” awards event on 18th November 2022.

This year we have 16 awards in three categories: **People**, **Services** and **Practice** – to recognise and celebrate the fantastic work of social care workers who work so hard, despite everyday challenges, to deliver the best possible care.

Whilst there may be only one ultimate winner, we will shortlist up to six finalists in each Award. The finalists will be announced in advance, and we look forward to celebrating with them on the night! All nominations for the Care Workers of the year will be listed in the program.

Our categories include:

**People: Social Care Heroes (7)**

1. Care Worker of the year: Care/ nursing home
2. Care worker of the year: Home-based care
3. Care Worker of the year: Supported living/ supported housing/ day & community services
4. Registered Manager of the year
5. Unsung Heroes (i.e., auxiliary staff, cleaning staff, chefs)
6. Team of the year – small/medium provider
7. Team of the year – large provider

**Providers/ Services (4)**

1. Care Home of the year
2. Nursing Home of the year
3. Home Care Provider of the year
4. Supported Living provider of the year

**Practice: Involvement and Innovation (5)**

1. Service user/ Residents Involvement Champion
2. Innovation in Practice: Older people’s services
3. Innovation in Practice Working age adult’s services
4. Family Engagement Champion
5. Innovation in Workforce Recruitment & Retention

You will need to provide a separate nomination submission for each award. Please use the relevant template (see below) and make it clear in each category which award you’re applying for.

We’ve provided some ideas/ criteria – but they’re just for guidance.

You have just 400 words to let the panelists know why your nomination/ entry deserves to win, so make every word count!

Entries need to be returned to: awards@surreycare.org.uk by 20th September 2022.

**Please view the Surrey Care Awards 2022 rules here:**

**SCA People Awards 2022**

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| **People: Social Care Heroes of the Year 2022** |
| **Award applied for:** | **Please select** |
| * **Care Worker (residential care/ nursing)**
 |  |
| * **Care Worker (domiciliary/ home-based care services)**
 |  |
| * **Care Worker (supported living/supported housing or day/community service)**
 |  |
| * **Registered Manager**
 |  |
| * **Unsung Hero**
 |  |
| * **Team of the Year (small/medium provider)**
 |  |
| * **Team of the Year (large provider)**
 |  |
| **About you (the nominator):** |  |
| **Name** |  |
| **Job Title** |  |
| **Organisation** |  |
| **Email** |  |
| **Phone no.** |  |
| **About the nominee:** |  |
| **Name**  |  |
| **Job Title** |  |
| **Organisation** |  |
| **Email** |  |
| **Phone no.** |  |
| **Employment start date (mm/yr)** |  |
| **Criteria:**When nominating your social care heroes – whether an individual care and support worker, a manager or a team – please tell the panel in no more than 400 words why you believe they should be the Care Worker, Registered Manager or Unsung Hero of the year. The criteria below are just a guide to help you. **Care worker** * Always performs brilliantly in all aspects of their role
* Consistently demonstrates compassion
* Empowers and supports our service users and residents to make choices and live their best lives possible
* Shows resilience and commitment
* Solution-focused; comes up with new ideas and never fears trying something new to improve services for clients
* Goes the extra mile to help and support colleagues, clients and families
* Lives and works the organisation’s values

**Registered Manager of the year*** Has earned the respect of their team
* Ensures we work together to get great results for our clients
* Supports all team members to thrive and develop
* Ensures everyone feels valued and knows how they contribute to providing great services
* Inspires colleagues
* Acts as a great role model
* Fosters a sense of pride in the team and the services
* Encourages staff to try new things and supports them when the going gets tough
* Lives and works the organisation’s values
* Keeps their team up to date on changes that will impact on everyday work

**Unsung Hero of the year**This person may be someone whose work is vital but isn’t always “out front” – whether they are a cleaner, chef or administrator they will have: * Contributed to the wellbeing of residents/ service users and the quality of our service
* Been there for colleagues
* Shown resilience and commitment
* Helped make things easier and safer for others by their diligence, hard work and/ or ability to come up with new ways of doing things
* Goes the extra mile
* Lives and works the organisation’s values
* Uses their role to support and enable colleagues to deliver the best care possible:

**Team of the year** * Has made a great contribution to the organisation/ service
* Delivers great outcomes for people
* Is responsive and open to trying new ways of working
* Includes and values all its members
* Has worked together to overcome challenges or improve services
* Lives (and works!) the organisation’s values
 |
| **Submission (400 words maximum)** |
| **Signature of nominee (where an individual)****Date**I have read and agree to the rules of the SCA Awards 2022. I consent to this nomination and the use of information provided to be used by SCA Ltd to promote the Awards in pre- and post- event publicity in local and national media and social media platforms. |
| **Signature of nominator****Date**I have read and agree to the rules of the SCA Awards 2022. By completing and returning this form I agree that all the information contained in this form and any supporting materials can be used by SCA Ltd for the following purposes: (i) the promotion of the awards including pre- and post-event publicity in local and national media and social media platforms; (ii) the use of the information for analysis by SCA. The information will be kept securely in digital format for up to 24 months.  |
| **Panelist’s Comments/ Recommendation** | Initials |

**SCA Services Awards 2022**

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| **Services of the Year awards 2022** |
| Award applied for: | Please select |
| * **Care Home**
 |  |
| * **Nursing Home**
 |  |
| * **Home-based care service**
 |  |
| * **Supported Living/ Supported Housing**
 |  |
| * **Other social care service model**
 |  |
| **About you (the nominator):** |  |
| **Name** |  |
| **Job Title** |  |
| **Organisation** |  |
| **Email** |  |
| **Phone no.** |  |
| **About the nominee:** |  |
| **Name** |  |
| **Job Title**  |  |
| **Organisation**  |  |
| **Email** |  |
| **Phone no.** |  |
| **Employment start date (mm/yr)** |  |
| **Criteria:**Please tell the panel why you believe they should consider you for “Surrey Social Care Service of the Year” award. You may want to consider the following criteria (but they are just for guidance!) Please give some specific examples so the panel can really understand the services you offer:* **We offer great care:** everyone we care for and support is treated with dignity; they have real choice and control; we listen to and deliver on their priorities; we enhance people’s lives through our services.
* **We’re innovative with a purpose:** we have tried new ways of working to improve the outcomes, experiences and wellbeing of the people we care for and support. This may include digital technology, new activities, or events.
* **Partnership and community engagement:** we work to ensure our people are not isolated but have access to friends, family and activities in their communities; we use our services and resources to add value back into our local communities
* **We strive to continuously improve and respond to feedback**: we have planned and prioritized improvements with our residents and service users, their family and friends; we have invested in our facilities and/or equipment; we update our menus and designed meal plans with the people we care for and support; we have achieved improvements in how we deliver services
* **Culture:** the people we care for and support, their family and friends and our staff have confidence and trust in our service to do the right thing, and learn and improve when we don’t get thigs right; we’re caring, open to feedback, safe and responsive; our values are reflected in all aspects of the services we provide
* **We are proactive, adaptable and agile** in delivering services to respond to changes and challenges
 |
| **Submission (400 words maximum)** |
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| **Panelist’s Comments/ Recommendation** | Initials |

**SCA Practice: Involvement & Innovation Awards 2022**

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| **Practice: involvement and innovation awards 2022** |
| Award applied for: | Please select |
| * **Service user/ Residents Involvement Champion**
 |  |
| * **Family Engagement Champion**
 |  |
| * **Innovation in Practice: Older people’s services**
 |  |
| * **Innovation in Practice: Working age adults services**
 |  |
| * **Innovation in Workforce Recruitment & Retention**
 |  |
| **About you (the nominator):** |  |
| **Name** |  |
| **Job Title** |  |
| **Organisation** |  |
| **Email** |  |
| **Phone no.** |  |
| **About the nominee:** |  |
| **Name** |  |
| **Job Title**  |  |
| **Organisation** |  |
| **Email** |  |
| **Phone no.**  |  |
| **Employment start date (mm/yr)** |  |
| **Criteria:**This category of awards is all about understanding your practice and innovation, and how you involve the people you care for and support – and their families.We’d like you to tell us, in no more than 400 words:* What do you do that works and that you’re proud of in this area?
* How do you know it works?
* What difference has this made to your organization and the people who you care for and support?
* What best practice and top tips can you share with other SCA members?
 |
| **Submission (400 words maximum)** |
| **Signature of nominee (where an individual)****Date**I have read and agree to the rules of the SCA Awards 2022. I consent to this nomination and the use of information provided to be used by SCA Ltd to promote the Awards in pre- and post- event publicity in local and national media and social media platforms. |
| **Signature of nominator****Date**I have read and agree to the rules of the SCA Awards 2022. By completing and returning this form I agree that all the information contained in this form and any supporting materials can be used by SCA Ltd for the following purposes: (i) the promotion of the awards including pre- and post-event publicity in local and national media and social media platforms; (ii) the use of the information for analysis by SCA. The information will be kept securely in digital format for up to 24 months.  |
| **Panelist’s Comments/ Recommendation** | Initials |