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| The independent regulator of health and social care in England |

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| COVID-19 Update 14 May 2020 A weekly update for providers and professionals working in adult social care, sharing the latest guidance on COVID-19 and CQC's approach during this period. |

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| Understanding the impact of COVID-19 on people with a learning disability or autismThe information that care homes submit to CQC about the deaths of people in their care is published on a weekly basis as part of the Office for National Statistics’s (ONS) reporting on deaths. We are now doing further work on this data so that we can better understand the impact of COVID-19 on specific groups of people, including those with a learning disability and/or autism.This work includes analysing all available data on confirmed and suspected COVID-19 deaths (as published by ONS) and mapping this against records which indicate whether someone had a learning disability and/or autism. This will also form part of our reporting moving forwards. This work is a priority for us and will be published as soon as possible.[Visit our website for more information](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL25ld3Mvc3Rvcmllcy91bmRlcnN0YW5kaW5nLWltcGFjdC1jb3ZpZC0xOS1wZW9wbGUtbGVhcm5pbmctZGlzYWJpbGl0eS1vci1hdXRpc20ifQ.-s2H-1DNxuIo8gy5_rlp26yZ8IWtL3yJGV4EZ3y1j6s/br/78613554612-l). |

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| ****Updating CQC on the impact of COVID-19****Thank you for your continued effort in completing the ‘Updating CQC on the impact of COVID-19’ online form for homecare providers. We are asking for all homecare providers to continue to complete the form from Monday-Friday, rather than seven days a week as may have previously been requested.The information you provide helps us understand the impact of coronavirus on the people you care for, your workforce, and on your ability to deliver services.Registered managers will receive a daily update to remind them to complete the form. The reminder emails include a link which is unique to your location ID – this link can be bookmarked so you don’t have to wait for the reminder and can complete the tracker at a time that suits you.[Visit our website for more information and answers to frequently asked questions](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL2d1aWRhbmNlLXByb3ZpZGVycy9hZHVsdC1zb2NpYWwtY2FyZS9kYXRhLWNvbGxlY3Rpb24tYWR1bHQtc29jaWFsLWNhcmUtcHJvdmlkZXJzLWR1cmluZy1jb3JvbmF2aXJ1cyJ9.zenNnC0eqFVLZsarXWFfPvKtmyIXzDdRh2mZ97NM6Vc/br/78613554612-l), including what we’re asking for, why we’re collecting the data, and how the data will be used. You can also contact us if you have any queries or concerns.   Deaths of employees and volunteers in the adult social care sectorPeople working in the adult social care sector continue to demonstrate incredible professionalism and compassion to continue providing care and support in the most challenging of circumstances.It is with deep sadness that we are learning of care workers who have died from COVID-19, and we know this is incredibly difficult for those affected.The Department of Health and Social Care (DHSC) has [written to all local authorities and social care providers](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL2NvbnRlbnQuZ292ZGVsaXZlcnkuY29tL2F0dGFjaG1lbnRzL1VLQ1FDLzIwMjAvMDUvMTMvZmlsZV9hdHRhY2htZW50cy8xNDQ5OTA3L0NPVklELTE5JTIwLSUyMERlYXRocyUyMG9mJTIwd29ya2VycyUyMGluJTIwc29jaWFsJTIwY2FyZS5wZGYifQ.S9eZj_QifJTqv4n-aBnarZsscReDgwvOsj1mZnVMMh4/br/78613554612-l) setting out their commitment to ensuring that employers, families, and the people who they cared for are given the support they need. The letter includes a request for providers to inform DHSC if a care worker has died and the process for doing this is outlined in the letter, which you can access [here](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL2NvbnRlbnQuZ292ZGVsaXZlcnkuY29tL2F0dGFjaG1lbnRzL1VLQ1FDLzIwMjAvMDUvMTMvZmlsZV9hdHRhY2htZW50cy8xNDQ5OTA3L0NPVklELTE5JTIwLSUyMERlYXRocyUyMG9mJTIwd29ya2VycyUyMGluJTIwc29jaWFsJTIwY2FyZS5wZGYifQ.ChXlHbF7EnVOvg05lecfeYVcx2kaR0FQONQ5xnjrr2k/br/78613554612-l).Updated DBS guidanceWe have [updated our interim DBS guidance](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL2d1aWRhbmNlLXByb3ZpZGVycy9hbGwtc2VydmljZXMvY292aWQtMTktaW50ZXJpbS1ndWlkYW5jZS1kYnMtb3RoZXItcmVjcnVpdG1lbnQtY2hlY2tzIn0.qrbL8MM5ZQyu1zhhkI0T99AhF99GgAB1HmQer9R8lWM/br/78613554612-l) to reflect the most current information on the [DBS website](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktZnJlZS1vZi1jaGFyZ2UtZGJzLWFwcGxpY2F0aW9ucy1hbmQtZmFzdC10cmFjay1iYXJyZWQtbGlzdC1jaGVjay1zZXJ2aWNlIn0.Ea9Z5FSl9pRlJ5SqsqfEMjdoOENIobV8R_m9AOI4Nrg/br/78613554612-l) regarding free of charge DBS applications and fast-track Barred List checks for COVID-19 recruitment. You can [visit our website for the latest information](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL2d1aWRhbmNlLXByb3ZpZGVycy9hbGwtc2VydmljZXMvY29yb25hdmlydXMtY292aWQtMTktcGFuZGVtaWMtaW5mb3JtYXRpb24tcHJvdmlkZXJzIn0.Yu0_OXwCZPv9u8EVM6Pj9CbgqKMHe-56iGFHaJabybw/br/78613554612-l) on any changes to the way we work during the COVID-19 outbreak. COVID-19 testing in adult social careThe Government has launched a new online portal for care homes to arrange COVID-19 testing. All symptomatic and asymptomatic care home staff and residents in England are now eligible for testing. Testing will be prioritised for care homes that look after the over 65s. [Visit the GOV.UK website to find out more and apply for coronavirus tests for your service](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvYXBwbHktY29yb25hdmlydXMtdGVzdC1jYXJlLWhvbWUifQ.-HSFZGxIS06rYiVf3MGBizd3vi9akpoUQJdy22CU8rg/br/78613554612-l). Prior to the launch of the portal, the Minister of State for Care, Helen Whately, [wrote to adult social care providers](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL2NvbnRlbnQuZ292ZGVsaXZlcnkuY29tL2F0dGFjaG1lbnRzL1VLQ1FDLzIwMjAvMDUvMTMvZmlsZV9hdHRhY2htZW50cy8xNDUwMjUzL01TQyUyMC0lMjBDYXJlJTIwaG9tZSUyMHRlc3RpbmclMjBsZXR0ZXIlMjAwNyUyMDA1JTIwMjAucGRmIn0.M7uuj1A470YxZzLmn3rJR5MoJiN4JhxsZ-FZIvaR64w/br/78613554612-l), setting out more information on the support available to the sector.****Care home connectivity**** As they respond to COVID-19, care providers are utilising digital technology to protect the health and wellbeing of vulnerable residents. Technology is enabling among other things, video consultations with health professionals and ordering of prescriptions as well as supporting residents to talk with loved ones.To further support the technology, NHSX and NHS Digital have negotiated a range of internet connection offers with telecom companies. details of which are [available on the NHSX website](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL2dicjAxLnNhZmVsaW5rcy5wcm90ZWN0aW9uLm91dGxvb2suY29tLz91cmw9aHR0cHMlM0ElMkYlMkZ3d3cubmhzeC5uaHMudWslMkZjb3ZpZC0xOS1yZXNwb25zZSUyRnNvY2lhbC1jYXJlJTJGaW50ZXJuZXQtY29ubmVjdGlvbi1kZWFscy1jYXJlLWhvbWVzJmRhdGE9MDIlN0MwMSU3Q2tlcnJpLmphbWVzJTQwY3FjLm9yZy51ayU3QzQwMDg3ZmMxZjUzNjQ2NmQ4N2ZmMDhkN2Y2NmU5ZDVhJTdDYTU1ZGNhYjhjZTY2NDVlYWFiM2Y2NWJjMmIwN2I1ZDMlN0MxJTdDMCU3QzYzNzI0ODgyNzI1NjEyMzE5MiZzZGF0YT1oVFY4QiUyQlRGUHRJN3prRCUyRkdnU1RvUVZiUCUyRm8yTUFrWmdqZTJ1U0IyS29zJTNEJnJlc2VydmVkPTAifQ.sjahHU612JlN9uqO4zYZ2yCC_1I8eE5MqM9zN9q3ZEI/br/78613554612-l). This is complemented by two new pieces of guidance: [choosing an internet connection for your care home](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL2dicjAxLnNhZmVsaW5rcy5wcm90ZWN0aW9uLm91dGxvb2suY29tLz91cmw9aHR0cHMlM0ElMkYlMkZ3d3cubmhzeC5uaHMudWslMkZjb3ZpZC0xOS1yZXNwb25zZSUyRnNvY2lhbC1jYXJlJTJGaW50ZXJuZXQtY29ubmVjdGlvbi1kZWFscy1jYXJlLWhvbWVzJTJGY2hvb3NpbmctaW50ZXJuZXQtY29ubmVjdGlvbi15b3VyLWNhcmUtaG9tZSUyRiZkYXRhPTAyJTdDMDElN0NrZXJyaS5qYW1lcyU0MGNxYy5vcmcudWslN0M0MDA4N2ZjMWY1MzY0NjZkODdmZjA4ZDdmNjZlOWQ1YSU3Q2E1NWRjYWI4Y2U2NjQ1ZWFhYjNmNjViYzJiMDdiNWQzJTdDMSU3QzAlN0M2MzcyNDg4MjcyNTYxMjMxOTImc2RhdGE9UzRGM2JBTnUlMkZuUWw5YlhsbDVFSGdOdkExYlE3NXpuaVclMkJMMjN1R2NLaDglM0QmcmVzZXJ2ZWQ9MCJ9.JKq07SRVg4vuXNJ8OdCKMT832wYvZVox4Aq4uV5XW24/br/78613554612-l) and [how to use digital services in your care home](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL2dicjAxLnNhZmVsaW5rcy5wcm90ZWN0aW9uLm91dGxvb2suY29tLz91cmw9aHR0cHMlM0ElMkYlMkZ3d3cubmhzeC5uaHMudWslMkZjb3ZpZC0xOS1yZXNwb25zZSUyRnNvY2lhbC1jYXJlJTJGaW50ZXJuZXQtY29ubmVjdGlvbi1kZWFscy1jYXJlLWhvbWVzJTJGdXNpbmctZGlnaXRhbC1zZXJ2aWNlcy15b3VyLWNhcmUtaG9tZSUyRiZkYXRhPTAyJTdDMDElN0NrZXJyaS5qYW1lcyU0MGNxYy5vcmcudWslN0M0MDA4N2ZjMWY1MzY0NjZkODdmZjA4ZDdmNjZlOWQ1YSU3Q2E1NWRjYWI4Y2U2NjQ1ZWFhYjNmNjViYzJiMDdiNWQzJTdDMSU3QzAlN0M2MzcyNDg4MjcyNTYxMzMxODYmc2RhdGE9b3F5ZGZmMURSTmJmUnNHQnlHcEElMkJEdFdTdiUyRkJnVUJBNkJFRHptYWhqMGclM0QmcmVzZXJ2ZWQ9MCJ9.CUnBZieLoY1-QvjgRU6TTGWunaGW23DTa4Oyd96mL4M/br/78613554612-l).****Give feedback on care****  It is more vital than ever that we hear people’s experiences of care during the COVID-19 emergency, and we have seen a significant drop in people using our [Give feedback on care](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL2dldC1pbnZvbHZlZC9zaGFyZS15b3VyLWV4cGVyaWVuY2UvZ2l2ZS1mZWVkYmFjay1jYXJlLWR1cmluZy1jb3JvbmF2aXJ1cy1jb3ZpZC0xOS1lbWVyZ2VuY3kifQ.9LAYcGz5HljOd7fBw-Kiuo_gigHHPueCF53W-3oyQJ8/br/78613554612-l) service. From June, we’ll be launching a public campaign as part of our Emergency Support Framework to encourage people to feedback on care, working with Healthwatch, Experts by Experience, people who use services and voluntary and community organisations. We want to encourage people who use services and those working in health and care to report poor care to give us their insight into what people are actually experiencing during this time. We want to hear about good care too so we can celebrate it and share good practice.In Mid-May we will be testing some small-scale digital advertising to encourage people to feed back.Ahead of the campaign starting, [please encourage people working in and using your care to share their feedback](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL2dldC1pbnZvbHZlZC9zaGFyZS15b3VyLWV4cGVyaWVuY2UvZ2l2ZS1mZWVkYmFjay1jYXJlLWR1cmluZy1jb3JvbmF2aXJ1cy1jb3ZpZC0xOS1lbWVyZ2VuY3kifQ.TL4Vls6Luq6myINTASSn9_zm7OEZeV3gN1erGaBxHs8/br/78613554612-l). We want to hear about all types of experience – whether they’re to do with coronavirus or not.  How to check the identity of a CQC inspectorOnly a CQC inspector will carry out an Emergency Support Framework conversation.If you are concerned that someone contacting you if not who they say they are you should:* consider whether they are asking you for information we should already have (such as the name of your registered manager)
* bear in mind that we won't ask you for staff details such as names and qualifications over the phone.

To check the authenticity of an inspector, please [contact our enquiries team](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL2dicjAxLnNhZmVsaW5rcy5wcm90ZWN0aW9uLm91dGxvb2suY29tLz91cmw9aHR0cHMlM0ElMkYlMkZ3d3cuY3FjLm9yZy51ayUyRmNvbnRhY3QtdXMmZGF0YT0wMiU3QzAxJTdDU2FyYWguQ293bGV5LUJlYWRtYW4lNDBjcWMub3JnLnVrJTdDNWRmMjk0MDYwNzRkNGNjNzJjOWEwOGQ3ZjdkOTFhYmYlN0NhNTVkY2FiOGNlNjY0NWVhYWIzZjY1YmMyYjA3YjVkMyU3QzElN0MwJTdDNjM3MjUwMzg1NDQwOTQ4Mjc1JnNkYXRhPXhYYWNPT3lQMCUyRmxOQVdoMHpvNlNOZlZINFJ6WDc5Z2tSYnRXeFAlMkZObnRJJTNEJnJlc2VydmVkPTAifQ.4PRJ-u4HgWr0Wf-QKhsPOxhK2QwiMaZwzF9Hp_Y4LJw/br/78613554612-l). Our team can check the inspector's name against our records while you're on the phone. [Visit our website for further information.](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL2dicjAxLnNhZmVsaW5rcy5wcm90ZWN0aW9uLm91dGxvb2suY29tLz91cmw9aHR0cHMlM0ElMkYlMkZ3d3cuY3FjLm9yZy51ayUyRmd1aWRhbmNlLXByb3ZpZGVycyUyRmhvdy13ZS1pbnNwZWN0LXJlZ3VsYXRlJTJGaG93LWNoZWNrLWlkZW50aXR5LWNxYy1pbnNwZWN0b3ImZGF0YT0wMiU3QzAxJTdDU2FyYWguQ293bGV5LUJlYWRtYW4lNDBjcWMub3JnLnVrJTdDNWRmMjk0MDYwNzRkNGNjNzJjOWEwOGQ3ZjdkOTFhYmYlN0NhNTVkY2FiOGNlNjY0NWVhYWIzZjY1YmMyYjA3YjVkMyU3QzElN0MwJTdDNjM3MjUwMzg1NDQwOTQ4Mjc1JnNkYXRhPTlpb0RuMnBRR09JOW9Ld3BrVmNXcjY0VjRtWTB0S0JJZ3hTREh5bUhqSE0lM0QmcmVzZXJ2ZWQ9MCJ9.HZjYN48JyH6y-b6tr3uG-OwOyfQULJuMFg68Ru7G8Kw/br/78613554612-l)All CQC offices are closed - please do not send postUseful guidance* **NEW:**[Skills for Care: advice and support for frontline managers](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5za2lsbHNmb3JjYXJlLm9yZy51ay9BYm91dC9OZXdzL05ld3MtQXJjaGl2ZS9Ta2lsbHMtZm9yLUNhcmUtbGF1bmNoZXMtYWR2aWNlLWxpbmUtZm9yLWZyb250bGluZS1tYW5hZ2Vycy5hc3B4In0.t-PBO85dGIYC49g8kEbxlDhdqXqvlPIHcxrDuAA-A7A/br/78613554612-l)
* **NEW:**[Managing a fall that may require an ambulance during the COVID-19 pandemic](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5iZ3Mub3JnLnVrL3NpdGVzL2RlZmF1bHQvZmlsZXMvY29udGVudC9hdHRhY2htZW50LzIwMjAtMDUtMDQvRmFsbHMlMjBGQVFzJTIwUG9zdGVyJTIwZm9yJTIwQ2FyZSUyMEhvbWVzJTIwTWF5JTIwMjAyMF8wLnBkZiJ9.KQCC-CVwppCHfNYf99sahZwccmQNDgD3L0V9V-hJ0LI/br/78613554612-l)
* **NEW:** [Guidance clarifying existing practice for verifying deaths outside of hospitals and providing a framework for safe verification of](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY29yb25hdmlydXMtY292aWQtMTktdmVyaWZpY2F0aW9uLW9mLWRlYXRoLWluLXRpbWVzLW9mLWVtZXJnZW5jeSJ9.RbQEJQu6gAFPJOezFAX5YgvXKOctKFfJlpdvtqza8zM/br/78613554612-l) [death](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY29yb25hdmlydXMtY292aWQtMTktdmVyaWZpY2F0aW9uLW9mLWRlYXRoLWluLXRpbWVzLW9mLWVtZXJnZW5jeSJ9.pKcUQPXVRt06u5G-YECrh9N2ZJjuH9y1RTvzq9VAm_8/br/78613554612-l)
* [Joint statement on CQC's regulatory approach during the coronavirus pandemic](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL25ld3Mvc3Rvcmllcy9qb2ludC1zdGF0ZW1lbnQtb3VyLXJlZ3VsYXRvcnktYXBwcm9hY2gtZHVyaW5nLWNvcm9uYXZpcnVzLXBhbmRlbWljIn0.pJKHwMUirhUHzghl5Twq4ECDeATd048GE_XXO6v5rmw/br/78613554612-l)
* [CQC guidance for providers delivering antibody tests or blood tests](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL2d1aWRhbmNlLXByb3ZpZGVycy9pbmRlcGVuZGVudC1oZWFsdGhjYXJlL3JlZ3VsYXRpbmctY29yb25hdmlydXMtY292aWQtMTktYW50aWJvZHktdGVzdGluZyJ9.t8Chz8HSd2DpO0fkxaOMdlikSB4XsncQRZh-cy3ub7Y/br/78613554612-l)
* [DHSC guidance for care staff supporting adults with learning disabilities and autistic adults during COVID-19.](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktc3VwcG9ydGluZy1hZHVsdHMtd2l0aC1sZWFybmluZy1kaXNhYmlsaXRpZXMtYW5kLWF1dGlzdGljLWFkdWx0cy9jb3JvbmF2aXJ1cy1jb3ZpZC0xOS1ndWlkYW5jZS1mb3ItY2FyZS1zdGFmZi1zdXBwb3J0aW5nLWFkdWx0cy13aXRoLWxlYXJuaW5nLWRpc2FiaWxpdGllcy1hbmQtYXV0aXN0aWMtYWR1bHRzIn0.W7K_6mqhE9evKIA_B49AwCOtLgcH7_IJeOFilyXok4s/br/78613554612-l)
* [DHSC guidance on running a medicines re-use scheme in a care home or hospice setting](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL2Fzc2V0cy5wdWJsaXNoaW5nLnNlcnZpY2UuZ292LnVrL2dvdmVybm1lbnQvdXBsb2Fkcy9zeXN0ZW0vdXBsb2Fkcy9hdHRhY2htZW50X2RhdGEvZmlsZS84ODE4MzgvbWVkaWNpbmVzLXJldXNlLWluLWNhcmUtaG9tZXMucGRmIn0.h24VCdEghNU4nBCQ8TSuw5En4t0UOPIehS6A3exuFuw/br/78613554612-l)
* [The Nursing and Midwifery Council has an area on their website dedicated to information about COVID-19](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5ubWMub3JnLnVrL25ld3MvY29yb25hdmlydXMvIn0.VLFxssNriwIZuX43ybLZtcO76s79plM9z67-fVX06u8/br/78613554612-l)
* [The Health and Safety Executive has published guidance on RIDDOR reporting of COVID-19](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5oc2UuZ292LnVrL25ld3MvcmlkZG9yLXJlcG9ydGluZy1jb3JvbmF2aXJ1cy5odG0ifQ.uelfYGM10ObjF3ulKJBxTMZimHQXqOVaojEvbf2BWK8/br/78613554612-l)
* [Read NHS England's community health, hospital discharge and social care weekly update](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5lbmdsYW5kLm5ocy51ay9jb3JvbmF2aXJ1cy9jb21tdW5pdHktc29jaWFsLWNhcmUtYW1idWxhbmNlL2NvbW11bml0eS1oZWFsdGgtaG9zcGl0YWwtZGlzY2hhcmdlLXNvY2lhbC1jYXJlLXdlZWtseS11cGRhdGUvIn0.oQYO9bD-MhPdgeXbpjAVUPEHdMLs8A_pBl7TY5kVoiU/br/78613554612-l)
* [*COVID-19: our action plan for adult social care*](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY29yb25hdmlydXMtY292aWQtMTktYWR1bHQtc29jaWFsLWNhcmUtYWN0aW9uLXBsYW4ifQ.Z2C-22vp_opS3jXJrp8KrCs_FLtL1g8h2p5VYemfynM/br/78613554612-l) from the Department of Health and Social Care
* [Community health services standard operating procedure (SOP)](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5lbmdsYW5kLm5ocy51ay9jb3JvbmF2aXJ1cy9wdWJsaWNhdGlvbi9ub3ZlbC1jb3JvbmF2aXJ1cy1jb3ZpZC0xOS1zdGFuZGFyZC1vcGVyYXRpbmctcHJvY2VkdXJlLWNvbW11bml0eS1oZWFsdGgtc2VydmljZXMvIn0.z2VOvsbvHAUXiCdtufVfQlTx27ghhe9vOykEWglJGE0/br/78613554612-l)
* The [British Medical Association (BMA)](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5ibWEub3JnLnVrL2FkdmljZS1hbmQtc3VwcG9ydC9jb3ZpZC0xOS9wcmFjdGljYWwtZ3VpZGFuY2UvY292aWQtMTktZGVhdGgtY2VydGlmaWNhdGlvbi1hbmQtY3JlbWF0aW9uIn0.b-da-_zkWMUrWb5Jk968uIfniWiVfuZ4APp8m_rgToY/br/78613554612-l) and the [Royal College of General Practitioners (RCGP)](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5yY2dwLm9yZy51ay9jb3ZpZC0xOS9sYXRlc3QtY292aWQtMTktZ3VpZGFuY2UtaW4teW91ci1hcmVhLmFzcHgifQ.QICpHuUAdKdbs87XFvnkUc9j8P0Gr37PiSU_nK04OK8/br/78613554612-l)  have jointly produced a protocol that can be used by various groups of professionals to verify death remotely with a clinician.
* Public Health England has issued guidance on [how to work safely in care homes](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL2Fzc2V0cy5wdWJsaXNoaW5nLnNlcnZpY2UuZ292LnVrL2dvdmVybm1lbnQvdXBsb2Fkcy9zeXN0ZW0vdXBsb2Fkcy9hdHRhY2htZW50X2RhdGEvZmlsZS84ODAwOTQvUEhFXzExNjUxX0NPVklELTE5X0hvd190b193b3JrX3NhZmVseV9pbl9jYXJlX2hvbWVzLnBkZiJ9.8dmxSqhBQ7kxiEBk-6z-fl1mFYY7WPkxO5fvDEFZoSs/br/78613554612-l) and a [short video guide to putting on and removing PPE](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy55b3V0dWJlLmNvbS93YXRjaD92PW96WTUwUFBtc3ZFJmZlYXR1cmU9eW91dHUuYmUifQ.eFXx3J7f1Kv-sPuijxI4pK_lg9P75YdfYvMWIAy8d6A/br/78613554612-l).
* [Interim guidance on DBS and other recruitment checks](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL2d1aWRhbmNlLXByb3ZpZGVycy9hbGwtc2VydmljZXMvY292aWQtMTktaW50ZXJpbS1ndWlkYW5jZS1kYnMtb3RoZXItcmVjcnVpdG1lbnQtY2hlY2tzIn0.aJb_DvKccM19P9kNUVvwxY8GAM02HTheTDnTvV_Ujrs/br/78613554612-l)
* [Guidance on admission and care of people in care homes](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY29yb25hdmlydXMtY292aWQtMTktYWRtaXNzaW9uLWFuZC1jYXJlLW9mLXBlb3BsZS1pbi1jYXJlLWhvbWVzIn0._4sGzVquNssfnqxye8bHieBYaxHlXPpoSL53wlmJtLE/br/78613554612-l)
* The [Enhanced health in care homes framework](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5lbmdsYW5kLm5ocy51ay9wdWJsaWNhdGlvbi9lbmhhbmNlZC1oZWFsdGgtaW4tY2FyZS1ob21lcy1mcmFtZXdvcmsvIn0.0DAbQKKbqG7FTzYZ7YR0KBCI7TZIJ65JzlHAJzqhQ60/br/78613554612-l) has been expanded to include oral health; falls, strength and balance; mental health; wound care; continence promotion and management; and flu prevention and management. [The framework](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5lbmdsYW5kLm5ocy51ay9wdWJsaWNhdGlvbi9lbmhhbmNlZC1oZWFsdGgtaW4tY2FyZS1ob21lcy1mcmFtZXdvcmsvIn0.98G7GJeo_vdog4LwBSJQjHAwplywoG9fuhCEsHDUBWo/br/78613554612-l) can be used to support your engagement with your aligned primary care network.
* [NICE COVID-19 rapid guidelines](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5uaWNlLm9yZy51ay9ndWlkYW5jZS9wdWJsaXNoZWQ_dHlwZT1jb3YsY29hIn0.gIAZSHXwYH8REqdjPHavI1sP2h-htbWTrSupTutFiP4/br/78613554612-l)
* Advice and information on looking after your mental health and wellbeing during the coronavirus outbreak from [NHS England](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktZ3VpZGFuY2UtZm9yLXRoZS1wdWJsaWMtb24tbWVudGFsLWhlYWx0aC1hbmQtd2VsbGJlaW5nIn0.e5o72tUP763y-OgpCcfMlaATFaD1wVmbwLt21t0jW1g/br/78613554612-l) and the [Mental Health Foundation](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5tZW50YWxoZWFsdGgub3JnLnVrL3B1YmxpY2F0aW9ucy9sb29raW5nLWFmdGVyLXlvdXItbWVudGFsLWhlYWx0aC1kdXJpbmctY29yb25hdmlydXMtb3V0YnJlYWsifQ.NayZxwmLxYvs3M6WrofdnhOQz2F8Pjnk4hhtuLGqgyw/br/78613554612-l)
* [Guidance from Skills for Care on training staff during the COVID-19 pandemic](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5za2lsbHNmb3JjYXJlLm9yZy51ay9BYm91dC9OZXdzL0NPVklELTE5LUVzc2VudGlhbC10cmFpbmluZy5hc3B4In0.omREU15ERVFJVgChxEwSIGsvhtAi8h3SiVN1vG1l9-c/br/78613554612-l)
* [Investigation and initial clinical management of possible cases](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvd3VoYW4tbm92ZWwtY29yb25hdmlydXMtaW5pdGlhbC1pbnZlc3RpZ2F0aW9uLW9mLXBvc3NpYmxlLWNhc2VzIn0.5GtYfnHg_0AMEB6MH-bLQnoGcYHQLHgQVeKqHcPSPto/br/78613554612-l)
* [Ethical framework for adult social care](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktZXRoaWNhbC1mcmFtZXdvcmstZm9yLWFkdWx0LXNvY2lhbC1jYXJlIn0.AcX1FDGHYlQWRd8VYZkf76bRp3w0jvx4nQVrJcawH3A/br/78613554612-l)
* [Guidance for residential care, supported living and home care](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktcmVzaWRlbnRpYWwtY2FyZS1zdXBwb3J0ZWQtbGl2aW5nLWFuZC1ob21lLWNhcmUtZ3VpZGFuY2UifQ.U_Wq-rN16qenZr2iNYty6L_KKFsPU1XKK0H6QIZ0ZKU/br/78613554612-l)
* [Guidance on the supply and use of personal protective equipment](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5lbmdsYW5kLm5ocy51ay9jb3JvbmF2aXJ1cy9wdWJsaWNhdGlvbi9ndWlkYW5jZS1zdXBwbHktdXNlLW9mLXBwZS8ifQ.VIMy1PErM_EBXwYV8TjZwNcq_Kv-16GLlFDLye1_DNE/br/78613554612-l)
* [Infection prevention and control](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvd3VoYW4tbm92ZWwtY29yb25hdmlydXMtaW5mZWN0aW9uLXByZXZlbnRpb24tYW5kLWNvbnRyb2wifQ.LwI2isCmUM7qKNAV2D3b_XsJcMGf5SGWLJnKLy0xd1g/br/78613554612-l)
* [Rapid tests for use in community pharmacies or at home](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktcmFwaWQtdGVzdHMtZm9yLXVzZS1pbi1jb21tdW5pdHktcGhhcm1hY2llcy1vci1hdC1ob21lIn0.Mg5xI45M_HJy_bh24S5ZjeZB3y_zrS2HkvigZnGMX4M/br/78613554612-l)
* NHS England has published measures for people who might be at greatest risk from coronavirus. [Guidance (including an easy read version) is available on its website](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvZ3VpZGFuY2Utb24tc2hpZWxkaW5nLWFuZC1wcm90ZWN0aW5nLWV4dHJlbWVseS12dWxuZXJhYmxlLXBlcnNvbnMtZnJvbS1jb3ZpZC0xOSJ9.4fAv9vHUK4R58uo7BbZez3pu1htoYNlDRQVadzGMe8U/br/78613554612-l). People who are classed as extremely vulnerable are being asked to [register for support](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvY29yb25hdmlydXMtZXh0cmVtZWx5LXZ1bG5lcmFibGUifQ.EMhRtdQlKIfRDtIBf0aiwCCOxshJ7lQ1AZs9FM_XPTs/br/78613554612-l).

Accessibility resources to help you communicate about COVID-19* [Signhealth is providing a videos of summaries of key coronavirus guidance in BSL](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5zaWduaGVhbHRoLm9yZy51ay9jb3JvbmF2aXJ1cy8ifQ.eZrNlcIhCB-gKvX10wF1H_oTwbBypyKs1BhUsyTGCc0/br/78613554612-l)
* [Public Health England stay at home guidance](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNTAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktc3RheS1hdC1ob21lLWd1aWRhbmNlIn0.MU4-vW2rlVAG7BbGxK1hmiDa23SZCIorCzdxlz8LUC0/br/78613554612-l), translated and in easy read
* [Public Health England guidance on social distancing,](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNTEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktZ3VpZGFuY2Utb24tc29jaWFsLWRpc3RhbmNpbmctYW5kLWZvci12dWxuZXJhYmxlLXBlb3BsZSJ9.3-GfpJ8_v6jJr8sXD_OXEMuQReTO-WcvrRhhqh5USJs/br/78613554612-l) translated.
* [NHS guidelines translated into up to 50 languages by Doctors of the World](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNTIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5kb2N0b3Jzb2Z0aGV3b3JsZC5vcmcudWsvY29yb25hdmlydXMtaW5mb3JtYXRpb24vIn0.qJHujlwjXJngbcVAvYbrVFPHxb5I-nnTGX8cfMO58Ew/br/78613554612-l) and find video advice [here](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNTMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5kb2N0b3Jzb2Z0aGV3b3JsZC5vcmcudWsvY29yb25hdmlydXMtdmlkZW8tYWR2aWNlLyJ9.f-dD-Q5jNaJgf6OZSBXbLhnJDF_aaBXEKV2hkFAOZT4/br/78613554612-l).
* [Easy read information on COVID-19](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNTQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5tZW5jYXAub3JnLnVrL2FkdmljZS1hbmQtc3VwcG9ydC9oZWFsdGgvY29yb25hdmlydXMifQ.QPXevuADR9SrpvDZdszQ3b6nmzVhPZVUhBKYeBTi4ks/br/78613554612-l) from Mencap
* [Public Health England resources](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNTUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL2NhbXBhaWducmVzb3VyY2VzLnBoZS5nb3YudWsvcmVzb3VyY2VzL2NhbXBhaWducy8xMDEvcmVzb3VyY2VzLzUwODAifQ.2HzIOjN7CbnMIQ4VibHMNGGS3vyTugnhtcFZxXDa8mA/br/78613554612-l) in accessible formats
* [COVID-19 guidance for providers of services for people experiencing rough sleeping](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNTYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktZ3VpZGFuY2Utb24tc2VydmljZXMtZm9yLXBlb3BsZS1leHBlcmllbmNpbmctcm91Z2gtc2xlZXBpbmcvY292aWQtMTktZ3VpZGFuY2UtZm9yLWhvc3RlbC1vci1kYXktY2VudHJlLXByb3ZpZGVycy1vZi1zZXJ2aWNlcy1mb3ItcGVvcGxlLWV4cGVyaWVuY2luZy1yb3VnaC1zbGVlcGluZz9tY19jaWQ9YmZkNmJmZTYwNyZtY19laWQ9NWM3MWRjOTE1MyJ9.pjJ04HOofBYBUraJkufIE7yQpI7iMXFYdbd7WMS07J8/br/78613554612-l)
* The [handwashing rap](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNTcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3ZpbWVvLmNvbS8xMzQ5NTI1OTgifQ.-f7HV2taYrNfiOidN_cKut_IzPmnSvKsjguLvHZIxQQ/br/78613554612-l), produced to help people who have a learning disability

Further information* [Public Health Matters blog](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNTgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3B1YmxpY2hlYWx0aG1hdHRlcnMuYmxvZy5nb3YudWsvIn0.Gx_Z3xVhMy3HKqibUwr-mRY1H38dlfRRipGmG56LphI/br/78613554612-l) from Public Health England
* [Number of COVID-19 cases in the UK](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNTksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA1MTQuMjE0OTY4NjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ3VpZGFuY2UvY29yb25hdmlydXMtY292aWQtMTktaW5mb3JtYXRpb24tZm9yLXRoZS1wdWJsaWMifQ.FMvVMLnOa3pkKMQO_KO-ce1FxmzaDu7SwmVwWse6G5k/br/78613554612-l)

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