Covid-19 Daily Update for partners across Surrey Heartlands - 27th April

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| *Monday 27th April, 2020* | |
| **Key issues locally** | |
| *Staff testing*  We are working with the national team to get an additional testing site set up in Guildford; this will be along the lines of the larger testing sites such as Chessington.  More information on this soon.    *NHS open for business campaign*  We will be supporting the new NHS open for business campaign which seeks to encourage people to access NHS services when they need them, particularly for urgent issues such as suspected cancers, strokes and heart attacks and also other important  areas such as childhood immunisations, maternity appointments and mental health support.    *Minute’s silence tomorrow at 11.00 am*  NHS leaders will lead a minute’s silence across the country tomorrow morning at 11.00 am in tribute to NHS and care staff who have sadly lost their lives in the coronavirus pandemic.    *Call for 4G enabled ‘phones and tablets*  Katherine Church, Digital Director across Surrey County Council and Surrey Heartlands has put out a call to local industry and the public for 4G enabled ‘phones and tablets to be used in care homes and hospital settings.  This is to allow residents and patients the opportunity to video call their friends and family regularly and reduce the feeling of isolation and loneliness  Video calls will also be used for GP consultations and other essential appointments.    We have partnered with the charity Phones4Patients, who will collect the devices and clear all previous data.  At the same time we are supporting care homes with Wi-Fi, free data and the necessary training for care home staff to help residents make use of the technology. | |
| **Supporting Surrey’s vulnerable people** | |
| Work continues in supporting the **most vulnerable people** in Surrey, the number of whom is growing as this crisis continues. Our welfare hub at the Spectrum in Guildford is getting hundreds of food parcels out every week – with the help of volunteers from Guildford Borough Council, Team Rubicon UK, Surrey County Council and other members of the community.    There have also been over 15,000 calls now to shielded residents, checking they are OK and what support they may need, in we have received addition to more than 4,000 calls to the community helpline. | |
| **Contact tracing** | |
| A letter has been sent to Directors of Public Health from PHE’s Deputy Chief Executive Richard Gleave about contact tracing and the role it will play going forward. It is [available online.](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/881231/Letter_to_DsPH_on_contact_tracing.pdf) | |
| **Latest guidance** | |
| All the latest clinical guidance can be found here: [www.england.nhs.uk/coronavirus/](http://www.england.nhs.uk/coronavirus/)  Latest PHE guidance can be found [here](https://www.gov.uk/government/collections/coronavirus-covid-19-list-of-guidance).  To simplify sourcing information relevant to the social care sector, a new collection page has been created on [gov.uk](https://www.gov.uk/government/collections/coronavirus-covid-19-social-care-guidance) bringing all the guidance relevant to them together into one place.      Other guidance on what you need to do during the Covid-19 outbreak can be found here:  <https://www.gov.uk/coronavirus>    The Cabinet Office has brought together [guidance](https://www.gov.uk/government/publications/guidance-for-those-involved-in-managing-covid-19-deaths/guidance-for-those-involved-in-managing-covid-19-deaths) on GOV.UK to support employers and workers handling loss of life. | |
| **UK figures at a glance**  As at 9am on 26 April across the UK:  ·         669,850 tests have been carried out  ·         152,840 were confirmed positive    Across Surrey, Public Heath England’s latest figures estimate there are 2,381 positive cases. | **New campaign material**  A selection of new social media assets created for BAME audiences are now available from the [Campaign Resource Centre](https://coronavirusresources.phe.gov.uk/age-specific/resources/BAME-Assets/). These include static and animated assets for use on Facebook, Instagram and Twitter. |
| *Surrey Heartlands Communication Team, 27th April 2020* | |
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