|  |
| --- |
| 1 April 2020 update on CQC's COVID-19 response |

|  |
| --- |
|  |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  |  | | --- | --- | --- | --- | | |  | | --- | |  | | |  | | --- | | The independent regulator of health and social care in England | | | | |  | | --- | | COVID-19 Update1 April 2020 A weekly update for providers and professionals working in healthcare services,sharing the latest guidance on COVID-19 and CQC's approach during this period. | | | |  | | --- | | Stay up to date with the latest CQC COVID-19 information We're making changes to the way we work during the COVID-19 outbreak. We've developed a dedicated area on our website so that you can stay up to date with the latest information. [Find out more](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL25ld3MvcHJvdmlkZXJzL2Nvcm9uYXZpcnVzLWNvdmlkLTE5LWluZm9ybWF0aW9uIn0.X5DuzXxgjVHEEss2W3xcF3N909Tk0RoO_fRuoXdXCI0/br/76892460998-l). | | | |  |  | | --- | --- | | DHSC update on plans to support access to PPE The Department of Health and Social Care (DHSC) has written to health and care sector providers to update on plans to support access to personal protective equipment (PPE) during the current response to COVID-19.  This includes the development of a Parallel Supply Chain to support the normal supply chain with a focus on delivering core PPE products for COVID-19. DHSC has also mobilised the National Supply Disruption Response (NSDR), which can be contacted in the event that providers have an urgent requirement for PPE, which they are unable to secure through their business as usual channels.  [Visit our website to read the letter in full.](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL3NpdGVzL2RlZmF1bHQvZmlsZXMvMjAyMDA0MDFfZGhzY2xldHRlcl9wcGUucGRmIn0.KLI1kb2-zJMdf_GuvtXNSKWjKjn9w0NTPsHJ2xo6ZVo/br/76892460998-l) Fast-track process for granting practising privileges in independent sector We have written to independent health providers and NHS trusts about the interim process for granting practising privileges to consultants in response to the coronavirus outbreak. Following [NHS England's recent agreement with the independent sector](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5lbmdsYW5kLm5ocy51ay9jb3JvbmF2aXJ1cy9wdWJsaWNhdGlvbi9wYXJ0bmVyc2hpcC13b3JraW5nLXdpdGgtdGhlLWluZGVwZW5kZW50LXNlY3Rvci1wcm92aWRlcnMtYW5kLXRoZS1paHBuLyJ9.YrtA1vRlePgClHMd0rOOTxAg5C1_OAlbmYWQwNh1U28/br/76892460998-l) - which makes independent hospitals and staff available to treat NHS patients - there is an interim process for providers to grant practising privileges to consultants.  Our recent update sets out:   * the interim, fast-track process for providers in granting practising privileges so consultants can start work immediately in hospitals where the do not have practising privileges already * guidance on the process, which only applies to providers that are included in the NHS COVID-19 collaboration contract.   The interim process requires consultants to give the registered manager of the independent sector hospital a declaration that gives assurance on key points. [Read the letter on our website](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL25ld3Mvc3Rvcmllcy9mYXN0LXRyYWNrLXByb2Nlc3MtZ3JhbnRpbmctcHJhY3Rpc2luZy1wcml2aWxlZ2VzLWluZGVwZW5kZW50LXNlY3RvciJ9.2_g6aIMdl968aY78sYf7Ol1oVAwwtg-BNUIkYlZ2ER0/br/76892460998-l). Sending section 61 reports via email In last week's bulletin we advised that all Care Quality Commission offices are now closed, meaning that all communications from us will be electronic. We also asked that providers do not send post to us, although we will continue to check post temporarily to allow for correspondence already sent to be collected.  Mental health providers that need to send section 61 reports should also do this by email. If you have an nhs.net or CJSM secure email account, reports can be sent to [s61.audit@cqc.cjsm.net](mailto:s61.audit@cqc.cjsm.net). If you do not have an nhs.net or CJSM email account, please email reports as encrypted attachments to [SOAD\_Requests@cqc.org.uk](mailto:SOAD_Requests@cqc.org.uk).  Visit our website for more information on [mental health notifications](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL2d1aWRhbmNlLXByb3ZpZGVycy9yZWdpc3RyYXRpb24tbm90aWZpY2F0aW9ucy9tZW50YWwtaGVhbHRoLW5vdGlmaWNhdGlvbnMifQ.WQPiOJ8BFnRxDseuZTG8MR5Z-Wh6mCCmpoWdNd-4AVI/br/76892460998-l) and [general contact information](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL2NvbnRhY3QtdXMifQ.fHaLwaoYMmKWvMGYm8EGCUPAW15vM2xG91vaL5iDBWM/br/76892460998-l). Sharing information between hospital and social care providers At this time, it is very important to communicate in your local area and share information between hospital and social care providers about the patients in your care in a secure way.To make this easier, NHS England are rolling out NHSmail for social care providers at pace, in addition to NHS mail social care providers can use [these other accredited, secure email addresses](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL2RpZ2l0YWwubmhzLnVrL3NlcnZpY2VzL25oc21haWwvdGhlLXNlY3VyZS1lbWFpbC1zdGFuZGFyZCJ9.bjwAC-EgmOJeQjGPDVEcJQaSKIEUWEFQw6v7iaRFBIs/br/76892460998-l).  If you have concerns about sharing information in a secure way, [read this guidance from the Information Commissioner](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5uaHN4Lm5ocy51ay9rZXktaW5mb3JtYXRpb24tYW5kLXRvb2xzL2luZm9ybWF0aW9uLWdvdmVybmFuY2UtZ3VpZGFuY2UvaGVhbHRoLWNhcmUtcHJvZmVzc2lvbmFscyJ9.Ug2hrGv8AZIf0w294doRl_77ICo4Epl_vEgeG6ufL-o/br/76892460998-l) or this [guidance on secure email accreditation](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL2RpZ2l0YWwubmhzLnVrL3NlcnZpY2VzL25oc21haWwvdGhlLXNlY3VyZS1lbWFpbC1zdGFuZGFyZCJ9.YuJoDC20uOfQZyX3KKA_Lx86Hg9ImubiAUMBR7MhsXo/br/76892460998-l). ****Coronavirus Act 2020**** The Coronavirus Bill has passed through Parliament and has now received Royal Assent to become law as the [Coronavirus Act 2020](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwOi8vd3d3LmxlZ2lzbGF0aW9uLmdvdi51ay91a3BnYS8yMDIwLzcvZW5hY3RlZCJ9.VHpjeTuKRIZT5waC63VQUr1usaBXq7C04wnyhS2aWDA/br/76892460998-l). The Act's purpose is to ease the burden on NHS and adult social care staff, be time-limited for two years, used when strictly necessary and to be switched off once no longer necessary.  The Act has five key areas:   * increasing the available health and social care workforce * easing the burden on frontline staff * containing and slowing the virus * managing the deceased with respect and dignity * supporting people   During this period, CQC's role is to support providers and to be a sounding board for the difficult decisions you will be making daily. We will support on an individual service level, as well as working to capture the impact of COVID-19 on health and social care providers.  The Department of Health and Social Care has [issued guidance setting out how Local Authorities can use the new Care Act easements](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY29yb25hdmlydXMtY292aWQtMTktY2hhbmdlcy10by10aGUtY2FyZS1hY3QtMjAxNC9jYXJlLWFjdC1lYXNlbWVudHMtZ3VpZGFuY2UtZm9yLWxvY2FsLWF1dGhvcml0aWVzIn0.qqJ7XaQV6k7k6EUZANRK_6rpfT6guX6IsqFmup_cT1Q/br/76892460998-l). Please look out for more from CQC as we continue to develop our regulatory response. Joint statement on advance care planning Having a personalised care plan in place, especially for older people, people who are frail or have other serious conditions, has never been more important than it is now during the COVID-19 pandemic. We have set out considerations for providers when undertaking advance care planning, in a joint statement with the BMA, the Care Provider Alliance and the Royal College of General Practitioners. [Read the statement in full](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL2NvbnRlbnQuZ292ZGVsaXZlcnkuY29tL2FjY291bnRzL1VLQ1FDL2J1bGxldGlucy8yODNlNTY1In0.gGMotcCsDzFnWEk3-fCjgh43fsU2njgq1vyg1iD4a_4/br/76892460998-l). Give feedback on care It is really important that we continue to hear from you andpeople who use services to support our understanding of their experiences and our interim inspection approach. We would encourage you to promote CQCs[Give Feedback on Care](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5jcWMub3JnLnVrL2dpdmUtZmVlZGJhY2stb24tY2FyZSJ9.iF_wbU4IzZtsrz3FMHp4BphaTTdAADdSIgiib8edVAs/br/76892460998-l)online servicethroughyour communication channels. Useful guidance and updates  * **NEW:**[Letter from NHS England on COVID-19 testing](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5lbmdsYW5kLm5ocy51ay9jb3JvbmF2aXJ1cy9wdWJsaWNhdGlvbi9sZXR0ZXItY292aWQtMTktdGVzdGluZy10by1zdXBwb3J0LXJldGVudGlvbi1vZi1uaHMtc3RhZmYvIn0.qj5VZaq53tQ4yH4sW7l-1bNyBMZF2S6QLZH8lftgi4o/br/76892460998-l) * **UPDATED:** [Investigation and initial clinical management of possible cases](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvd3VoYW4tbm92ZWwtY29yb25hdmlydXMtaW5pdGlhbC1pbnZlc3RpZ2F0aW9uLW9mLXBvc3NpYmxlLWNhc2VzIn0.gFx6DGVS1x16C4_DHHxo73G0aBKjsUKFYM3EAn7N2uk/br/76892460998-l) * **NEW:**[NICE has updated its rapid COVID-19 guideline on critical care following concerns raised by patient groups](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5uaWNlLm9yZy51ay9uZXdzL2FydGljbGUvbmljZS11cGRhdGVzLXJhcGlkLWNvdmlkLTE5LWd1aWRlbGluZS1vbi1jcml0aWNhbC1jYXJlIn0.6rXbt-i7YIvoDTMjRR_fl-7Exqo2BJyf1nfDZ8yx7tE/br/76892460998-l) * [Letters for providers and professionals from NHS England/Improvement](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5lbmdsYW5kLm5ocy51ay9jb3JvbmF2aXJ1cy8ifQ.9RlyqZMJqG5p5FJVDrXiOKISeC4EK6ivLGzClnDEl4U/br/76892460998-l) * [Guidance for health professionals](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9jb2xsZWN0aW9ucy93dWhhbi1ub3ZlbC1jb3JvbmF2aXJ1cyJ9.nj4DM3MkoMcoOHX7LDBFODuuoeG2j2TsryMKSetIfik/br/76892460998-l) * [Guidance for health professionals who have diagnosed a case within their facility](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktZ3VpZGFuY2UtZm9yLWhlYWx0aGNhcmUtcHJvdmlkZXJzLXdoby1oYXZlLWRpYWdub3NlZC1hLWNhc2Utd2l0aGluLXRoZWlyLWZhY2lsaXR5In0.uxFevzLFecebUeOvEOSRNoRcI6fR7wKw1F9MYl1km_k/br/76892460998-l) * [Infection prevention and control](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvd3VoYW4tbm92ZWwtY29yb25hdmlydXMtaW5mZWN0aW9uLXByZXZlbnRpb24tYW5kLWNvbnRyb2wifQ.rFHVOsDv71RIbmoKSguJoQ8t5EfsR3N1zfejniQBhvM/br/76892460998-l) * [Rapid tests for use in community pharmacies or at home](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktcmFwaWQtdGVzdHMtZm9yLXVzZS1pbi1jb21tdW5pdHktcGhhcm1hY2llcy1vci1hdC1ob21lIn0.rwAopKsrz93Hp3_9yP0yxkXEq6kvNtFpoxqAQDldcCs/br/76892460998-l) * [Guidance for sampling and for diagnostic laboratories](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvd3VoYW4tbm92ZWwtY29yb25hdmlydXMtZ3VpZGFuY2UtZm9yLWNsaW5pY2FsLWRpYWdub3N0aWMtbGFib3JhdG9yaWVzIn0.l4ZR6Vbkzicj3d4nS3iuytk5dkTzZBTFtDidATEI_Zg/br/76892460998-l) * Department of Health and Social Care's [coronavirus action plan](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY29yb25hdmlydXMtYWN0aW9uLXBsYW4ifQ.heDf_dm-CufjZM2UdcjtBlEF2jm7Z7fAqawzw4J5TFY/br/76892460998-l) * NHS England has published measures for people who might be at greatest risk from coronavirus. [Guidance (including an easy read version) is available on its website](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvZ3VpZGFuY2Utb24tc2hpZWxkaW5nLWFuZC1wcm90ZWN0aW5nLWV4dHJlbWVseS12dWxuZXJhYmxlLXBlcnNvbnMtZnJvbS1jb3ZpZC0xOSJ9.WYjBKo3iGIaT3KjoR40HNlScrEXptizk3JyC2gRarcw/br/76892460998-l). People who are classed as extremely vulnerable are being asked to [register for support](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvY29yb25hdmlydXMtZXh0cmVtZWx5LXZ1bG5lcmFibGUifQ.PHo2r-qwfsdq82T9Ab18wTLnuJa_ARGGA4KeMxI87WE/br/76892460998-l).  Accessibility resources to help you communicate about COVID-19  * **NEW:** [Signhealth is providing a videos of summaries of key coronavirus guidance in BSL](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5zaWduaGVhbHRoLm9yZy51ay9jb3JvbmF2aXJ1cy8ifQ.G9wDcneCkXZUZHmY0ZK5xULRXY4KLP8D6E8FuW72K14/br/76892460998-l) * [Public Health England stay at home guidance](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktc3RheS1hdC1ob21lLWd1aWRhbmNlIn0.CKqwR3dIV7hH57XPk__abg97T_Zu-oN1DkFMhLMGfLY/br/76892460998-l), translated and in easy read * [Public Health England guidance on social distancing,](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktZ3VpZGFuY2Utb24tc29jaWFsLWRpc3RhbmNpbmctYW5kLWZvci12dWxuZXJhYmxlLXBlb3BsZSJ9.400VrADBV24waFf6CuyUjzFBaXEkBzVDNhB1BgVEWnA/br/76892460998-l) translated * [NHS guidelines translated into 32 languages by Doctors of the World](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5kb2N0b3Jzb2Z0aGV3b3JsZC5vcmcudWsvY29yb25hdmlydXMtaW5mb3JtYXRpb24vIn0.t7J1Ts5_NxnZeSlg7Brs_0CXkvdRKiArZY54BDb5VlY/br/76892460998-l) * [Easy read information on COVID-19](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5tZW5jYXAub3JnLnVrL2FkdmljZS1hbmQtc3VwcG9ydC9oZWFsdGgvY29yb25hdmlydXMifQ.MWVMNP9wuVEeJbcYpEGgzhN5du8S4MRCjA6s8VER_L8/br/76892460998-l) from Mencap * [Public Health England resources](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL2NhbXBhaWducmVzb3VyY2VzLnBoZS5nb3YudWsvcmVzb3VyY2VzL2NhbXBhaWducy8xMDEvcmVzb3VyY2VzLzUwODAifQ.n5zrvv1AIZz48NV7-I9Fgkp0fOpYsJ8pimARhYHLA8Q/br/76892460998-l) in accessible formats * [COVID-19 guidance for providers of services for people experiencing rough sleeping](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ292ZXJubWVudC9wdWJsaWNhdGlvbnMvY292aWQtMTktZ3VpZGFuY2Utb24tc2VydmljZXMtZm9yLXBlb3BsZS1leHBlcmllbmNpbmctcm91Z2gtc2xlZXBpbmcvY292aWQtMTktZ3VpZGFuY2UtZm9yLWhvc3RlbC1vci1kYXktY2VudHJlLXByb3ZpZGVycy1vZi1zZXJ2aWNlcy1mb3ItcGVvcGxlLWV4cGVyaWVuY2luZy1yb3VnaC1zbGVlcGluZz9tY19jaWQ9YmZkNmJmZTYwNyZtY19laWQ9NWM3MWRjOTE1MyJ9.rKpGpE6kJhoUQAXAmfUmPTtTvd8uHTINlA0UtyFFRIs/br/76892460998-l) * The [handwashing rap](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3ZpbWVvLmNvbS8xMzQ5NTI1OTgifQ.BogXn58N_5QiOM8TUZnFtJNEAZu7rZavabXIIQriU4M/br/76892460998-l), produced to help people who have a learning disability  Further information  * [Public Health Matters blog](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3B1YmxpY2hlYWx0aG1hdHRlcnMuYmxvZy5nb3YudWsvIn0.hcL1xgbWn1gRcOCxAc0plrMIqN0HRQIBInFgV30S_cI/br/76892460998-l) from Public Health England * [Number of COVID-19 cases in the UK](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3d3dy5nb3YudWsvZ3VpZGFuY2UvY29yb25hdmlydXMtY292aWQtMTktaW5mb3JtYXRpb24tZm9yLXRoZS1wdWJsaWMifQ.X_F_v5xeK3ln8Rdn6JYz-4yzII4SbWH3jW2gZ17Ys6Q/br/76892460998-l)  |  | | --- | | Follow us on Twitter! Follow[@CQCProf](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMzYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL3R3aXR0ZXIuY29tL0NRQ1Byb2YifQ.8JbZ273q3ZTfWPmfOMXvRjI6ZDZo97DxojsJqpgSicE/br/76892460998-l)on Twitter to get regular updates about the work we are doing with professionals and provider organisations in England. |  Did this bulletin work for you? | | | |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | |  | | | |  |  | | --- | --- | | |  | | --- | |  | | | | |

|  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| |  | | --- | |  | | |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | |  | | --- | | **We are England's independent health and adult social care regulator.** | | [**Join our digital participation platform for providers and professionals to get involved in CQC's work** - help inform policies, take part in discussions and test new products](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL2NxYy5jaXRpemVubGFiLmNvL2VuLUdCLyJ9.jY6ms9LtFrP1OMYrbzOQdSilkm9H8CvV4r1lMfiuL9Q/br/76892460998-l). | |  | | |  | | --- | | [**Problems viewing this email? Click here to view online.**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwczovL2NvbnRlbnQuZ292ZGVsaXZlcnkuY29tL2FjY291bnRzL1VLQ1FDL2J1bGxldGlucy8yODQxODY4In0.3FMZsHru52D8wnqSBQC73FIb_qZ33vgNtQNIJEvqsOQ/br/76892460998-l) | | [Find out more about our work](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwOi8vd3d3LmNxYy5vcmcudWsvIn0.WGSSvrDY-HgPvIaDdwxvWT2GUh-bimjE-KBzDZRm0QA/br/76892460998-l) | | [Contact us](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMDA0MDEuMTk2MDQ1MjEiLCJ1cmwiOiJodHRwOi8vd3d3LmNxYy5vcmcudWsvY29udGVudC9jb250YWN0LXVzIn0.Tm0pvfG2RdY14dLR8BH_9UygLgbvzNXrKSFuHnJYxRY/br/76892460998-l) | | [Unsubscribe](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxNDYsInF1ZXJ5X3BhcmFtcyI6WyJ2ZXJpZmljYXRpb24iLCJkZXN0aW5hdGlvbiJdLCJ1cmkiOiJicDI6Y2xpY2siLCJidWxsZXRpbl9pZCI6IjIwMjAwNDAxLjE5NjA0NTIxIiwidXJsIjoiaHR0cHM6Ly9wdWJsaWMuZ292ZGVsaXZlcnkuY29tL2FjY291bnRzL1VLQ1FDL3N1YnNjcmliZXIvb25lX2NsaWNrX3Vuc3Vic2NyaWJlIn0.ndyvC3G8mKUwynMktsmZbLYGgIzkQbpOsYwus-5WfLM/br/76892460998-l?verification=5.fdbdf8461bb5f25f4e882466d2dac3e7&destination=ali_porteous%40yahoo.com) | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| |  |  | | --- | --- | |  | | | This email was sent to ali\_porteous@yahoo.com using GovDelivery Communications Cloud on behalf of: Care Quality Commission 151 Buckingham Palace Road London SW1W 9SZ |  | |