



SURREY

Adult Social Care Information and Engagement Team

Briefing for user/carer groups and health networks November 2018

Consultations on council services launched

The council has launched a series of resident consultations designed to help shape the future of a number of services that support people and place across Surrey. This follows the shared Vision for 2030 after extensive engagement with residents and stakeholders. The closing date for the consultations is Friday 4 January 2019:

[Family Resilience: Children's Centres](#)

[Concessionary bus travel](#)

[Special Educational Needs and Disabilities](#)

[Libraries and Cultural Services](#)

[Community Recycling Centres](#)

To order easy read formats please contact:

Phone: 0300 200 1005

Email: contactcentre.adults@surreycc.gov.uk

Textphone (via Text Relay): 18001 0300 200 1005

SMS: 07527 182861 (for the Deaf or hard of hearing).

Surrey Disability Network – New Twitter account

Surrey Disability Network now has a Twitter account. We'll be tweeting for anyone living with a disability or mental health issue in Surrey, their family and others who provide care, to share useful and timely information and find out what is going on which is relevant in Surrey and wider.

Please follow us - **@SurreyDN**

And please share and promote our Twitter account to anyone you think will be interested.

Winter health campaign continues

During November part of the Surrey winter campaign will aim to increase the number of people calling 111 when they have an urgent, but non-life-threatening medical need so that they can be directed to the most appropriate service. In turn, this will help reduce the number of people attending A&E or calling 999 with non-serious or life-threatening conditions.

The primary audience is all members of the public over the age of 16, with a focus on groups that NHS statistics show to be more frequent users of A&E departments such as parents with children aged 0-4 and over 65s.

Also commencing in November will be messages around staying well ('help us help you before it gets worse') to reduce the number of people being admitted to hospital via A&E for serious respiratory ailments that could have been prevented with early access to effective treatment and management

The two priority audiences for this activity are older people, particularly those who are frail and over 70, and working age people with long-term health conditions.

For more information visit <https://www.healthysurrey.org.uk/your-health/seasonal-advice/winter>

Views sought by Sutton, Surrey Downs and Merton Clinical Commissioning Groups

The Commissioning Groups are seeking views [Epsom](#) and St Helier hospital around the staff, buildings and finances.

There is an incentive to take part. For more details visit the web page above or contact, Duncan Grimes, one of the independent researchers who will be running the discussion at:
Email: Duncan.grimes@traverse.ltd
Mobile phone: 07710 855 687

Modern Slavery – The Clewer Initiative

More than 200 years after the abolition of the slave trade there are still an estimated 40.3 million men, women and children trapped in modern slavery, at least 13,000 potential victims in the UK alone in places like car washes, nail bars and agriculture.

The Guildford Diocese is involved in the [Clewer Initiative](#) which enables Church of England dioceses and wider church networks to develop strategies for detecting modern slavery in their communities and help provide victim support and care. People can contact the diocese for a talk and details are the link above.

A national safe [car wash app](#) has been developed also which will ask a series of questions related to the indicators of modern slavery and if there is a high likelihood that modern slavery is occurring in the hand car wash, you will be asked to report your concerns to the [Modern Slavery Helpline](#).

Walk and Live Confidently

The [WALC](#) campaign promotes and improves the care and support available to people who are at risk of falling in the North East Hampshire and Farnham Clinical Commissioning Group area, in partnership with Bracknell and Ascot and Surrey Heath CCGs.

The campaign is working to help people stay independent and help those who are at risk, to recognise this and put preventatives in place, to ensure any risk of falling is minimised wherever possible.

Sports activities for disabled people

Active Surrey has started a piece of work with colleagues from [Disability Sports Coach](#) (a charity based in London) to see if there is demand for provision of new inclusive sport/physical activity clubs/provision in Surrey.

DSC has developed a short survey which can be completed by individuals or by clubs/organisations on behalf of groups of individuals. It would be useful to help them to get a realistic picture of the levels of demand for organised activities that are inclusive of disabled people across Surrey so that they can then source funding to help satisfy any unmet demand. The survey should take just two to three minutes to complete. The deadline is 16 November.

Please use the link: <https://www.surveymonkey.co.uk/r/XRC6MQB>

Urgent Care workshop for North West Surrey residents

If you live in North West Surrey you are invited to an interactive workshop to discuss how urgent care services could be improved for you.

Local health and care organisations want to hear your thoughts and experiences to help shape future services. This event is part The [Big Picture](#) – an opportunity for local people to join an open and honest discussion about the future of care delivered outside of hospital.

Workshops are planned for the following dates:

Date/time	Venue
Thursday 8 November 19:00 – 21:00	The Hythe Centre 36 Thorpe Road Staines TW20 8DL
Monday 26 November 19:00 – 21:00	H.G.Wells Centre Church Street East Woking GU21 6HJ
Thursday 6 December 19:00 – 21:00	The Ship Hotel Monument Green 70 High Street Weybridge KT13 8BQ

Please register beforehand by visiting <http://nwscg.eventbrite.com>. If you have any queries please contact nwscg.bigpictureprogramme@nhs.net or call 01372 232450.

Community Mental Health and Learning Disability Services Relocation for North West Surrey

Community Mental Health and Learning Disability Services in North West Surrey will be moving on Monday 3 December and Tuesday 4 December 2018 to Unither House, Curfew Bell Road, Chertsey, Surrey KT16 9FG.

Unither House will be the office base and hold clinics for services in Runnymede and Spelthorne and some Trust-wide teams including Improving Access to Psychological Therapies (IAPT) services and perinatal services, from December 2018.

Preview drop in sessions have been arranged for partners, stakeholders, people who use services and carers and staff to take a tour of the new facilities before teams move in as follows:

- Monday 26 November, 10 – 3pm, all welcome
- Tuesday 27 November, 10 – 3pm, all welcome
- Wednesday 28 November, 10 – 3pm, escorted visits by teams for people who use services and carers.

For more information please contact Philipsia Greenway, Workplace Transformation Programme Manager, on philipsia.greenway@sabp.nhs.uk. Tel: 01372 216138, or via SMS on 07786 202 545.

New social care and support guide published on NHS website

After over a year in development a new guide to social care and support is available on the [NHS](#) website.

It will be highly beneficial to have a trusted national platform that helps people understand what social care is and what it can, and cannot do, before directing them to local services. The NHS website currently attracts 48 million visitors per month.

Get Safe Online - Be aware of what you share

Most of us use social media, but can forget how easy it is to be tracked down using the content in posts. At least 21 people are defrauded every minute as a result of oversharing on social media.

[Get Safe Online](#) is intended to help keep us safe from the hidden dangers of social media and contains useful tips that everyone can benefit from.

North East Hampshire and Farnham Clinical Commissioning Group Community Forum

The Community Forum has been developed to provide a place for conversations with local people and to share information about engagement activities and updates on what the CCG is doing.

The first meeting will take place at the North Hants Golf Club Minley Road, Fleet GU51 1RF on Wednesday 21st November 1pm - 4pm.

To book your place via eventbrite please visit: <https://bit.ly/2Pn1Ut1>

Black, Asian & Minority Ethnic (BAME) Communities Carer Engagement Event

A free BAME Carers Engagement event is being hosted by Action for Carers Surrey, in collaboration with the multi-agency Surrey BAME Carers Steering Group on 29th November at Leatherhead Leisure Centre, from 10am-2pm.

The event will offer items such as presentations from care service providers, website development consultation, information stalls, giving Carers a Voice, round table consultations, networking and lunch and refreshments. To book, email events@actionforcarers.org.uk

If you are a service provider and would like to book a stall, please email training@actionforcarers.org.uk or call Hasu on 01883 626264.

I Am Able Festival

To celebrate the International Day of People with Disabilities Runnymede Borough Council is working in partnership with Achieve Lifestyle to launch the 'I Am Able Festival'.

On Monday 3rd of December, 9.30 – 14.00 at Egham Leisure Centre there will be an activity day open to adults with a disabilities to provide the opportunity to get involved in different sports, including, boccia, football, cage cricket, community golf, table tennis and fitness sessions. Participants will have the chance to rotate around different activities and a community transport bus from Addlestone to the Leisure Centre will be provided.

The event is free for all and participants can register their interest by calling Egham Leisure Centre on 01784 437695 (no SMS available) or visit www.runnymede.gov.uk.

Current open Surrey County Council consultations

Please click [here](#) for more information.