

Surrey Care Association



Supporting Health and Social Care Providers in Surrey

SURREY CARE AWARDS 2015



Recognising the outstanding
dedication of individuals and teams
working in adult social care

Duchess's Stand, Epsom Downs Racecourse

Friday 20th November 2015

Programme

- 6.50 pm Arrivals for Photos in Diomed Suite
- 7.00 pm Champagne Reception in Diomed Suite
- 7.30 pm Gala Dinner in Oaks Hall
- 9.10 pm **Presentation of the Awards 2015**
Compère - Sylvie Blackmore - BBC Surrey
Welcome by Richard Williams, Chairman
Surrey Care Association
Welcome by Erica Lockhart, CEO
Surrey Care Association
Guest presenter - Nicholas Owen
- 10.15 pm Finalists and Award Winners photo session
and optional group photos in the Oaks Hall (until 12.00am)
- 10.20 pm Music and Dancing
- 12.30 am Cash Bar Closes
- 1.00 am Carriages
A cash bar will be available until 12.30am
Musical Entertainment by The Somebodies.

2015 Award Categories

- Ancillary Worker or Team of the Year Award
- Beyond the Call of Duty Award of the Year – Care Home
- Beyond the Call of Duty Award of the Year – Care at Home
- Care Newcomer of the Year Award – Care Home
- Care Newcomer of the Year Award – Care at Home
- Care Team of the Year Award
- Frontline Leader of the Year Award
- Innovation in Dementia Care Team of the Year Award
- Involving Friends, Family and Community Award of the Year
- Manager of the Year Award – Care Home
- Manager of the Year Award – Care at Home
- Most Innovative Activity Programme involving Service Users of the Year Award
- Outstanding Contribution to Social Care Award
- Provider of the Year Award
- Unsung Hero of the Year Award

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In addition to our Awards Category sponsors there are a number of other sponsors whose contributions have made this evening's Awards ceremony possible. We'd like to thank these sponsors for the following:

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Welcome

Welcome to the seventh Surrey Care Awards ceremony recognising and celebrating the exceptional contributions made by individuals and teams within the county's Care workforce.

The dedication and commitment of all the people nominated tonight is truly inspirational. Our workforce helps maintain the very high standards of care that we see in Surrey and makes a real contribution to the well-being of individuals and our local communities. This is indeed something of which we should all be very proud.

In organising these Awards, Surrey Care Association also aims to help raise the profile of social care as a career and to highlight the wide range of rewarding employment opportunities that exist within the sector.

We would like to give our sincere thanks and appreciation to all the Awards sponsors, our special guests and to our panel of expert judges without whom the Surrey Care Awards would not have been possible.

We wish everyone an enjoyable evening.

*Richard Williams, Chairman and
Erica Lockhart, Chief Executive.*

About Surrey Care Association

This is a special year for us as we celebrate 10 years as the Surrey Care Association. Last year we changed our constitution to reflect the changing requirements of care providers in the county. While we retain a universal service for all providers, subscribers to SCA now receive a wide range of value added services, many of which can be accessed via our website.

Our membership programme continues to go from strength to strength. Well over 70% of all Surrey providers have signed up and asked SCA to represent them in procurement discussions.

As well as hosting the Surrey Care Awards, every year we hold two conferences and organise the Surrey and Sussex Care Showcase to help keep providers up to date with developments in our sector. We produce a regular newsletter and a weekly news bulletin and have frequent network meetings for our providers. See more at our website www.surreycare.org.uk

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Photos for Winners are provided free of charge.

Prices: 9 x 6 £10, 12 x 8 £14. Orders placed after tonight will incur a £3 postage and packing fee. To view and order photos visit Mark's website www.markintimephotography.co.uk

'Mark in Time Photography' will be taking photos in the Oaks Hall until 12.00am.

Our Special Guests



Nicholas Owen

Nicholas is a Presenter with BBC TV News. After 17 years as a newspaper journalist, mostly in Fleet Street, he first joined the BBC in 1981. He went on to spend 23 years at ITN, where his roles included anchoring News at Ten and Channel Four News.

Between 1994 and 2000 he was ITN's Royal Correspondent. He played a major part in covering the death and funeral of Diana, Princess of Wales. He rejoined the BBC in 2007.

His other activities have included appearing in many TV and radio programmes, among them Strictly Come Dancing in 2006. He hosts radio shows on Classic FM, numerous corporate and charity events, and is an after-dinner and after-lunch speaker. He is an Ambassador for the Prince's Trust.

Nicholas has toured a light-hearted one-man show based on half a century in the media. His memoirs Days Like This were published in 2012.

Sylvie Blackmore – BBC Surrey

Sylvie Blackmore presents BBC Surrey's very popular Sunday afternoon show between Midday & 3pm, taking you on stroll down memory lane in the first hour followed by two hours of listener requests and dedications. Sylvie is also the voice of Drivetime Travel, presenting the bulletins every weekday direct from the BBC's Travel Centre in Godstone.

From there, Sylvie has exclusive access to the vast array of cameras and images used by both Surrey Police and Highways England, to keep the roads moving.

Sylvie is a familiar face within the local community, representing BBC Surrey at numerous special events. As if this wasn't enough, Sylvie has a second job as the practice coordinator at a doctors' surgery in Crawley; responsible for a team of over 30 personnel and just over 9,600 patients.



Our 2015 Judges



Fiona Aldridge
Panache



Mike Choy
Broome Park
Nursing Home



Graham Elliott
Downing Care Homes



Paul Gerada
Bluefin



Laura Guntrip
Lester Aldridge



Dr Michael Keane
BKR Consultancy



Terri Myers
Chair of Judges



Jonathan Powell
Queen Elizabeth's
Foundation



Jerry Richardson
Berendsen



Reza Shamtally
Care Unlimited



Jackie Spooner
Spectrum



Steve Whittingham
Welmede Housing
Association

Please note:

Judges did not participate in judging categories in which nominees came from their own organisations or where they had a conflict of interest. Judging was completely impartial and based on the nominations and supporting statements which came from colleagues, healthcare professionals and service users.

Manager of the Year – Care at Home

For a manager of a home care or supported living service who has shown outstanding leadership and management skills in developing a service and team that delivers consistently good outcomes for service users and their carers.

- **Ruth Kelly** _____ *Caprani Care*

Ruth treats her staff and service users as her second family, created a warm secure home from home that is far removed from any institutional setting. She has an innate sense of knowing how to get the best out of her staff.
- **Sharon McLaughlin** _____ *Welmede Housing Association*

Care is not just a job for Sharon but a vocation, she runs the type of home you'd love to live in yourself. She will always go the extra mile for staff, service users and families and this is highlighted by the high regard they all hold her in.
- **Caroline Sears** _____ *Whitmore Vale*

Caroline is a tireless advocate for the people who live within her service. She has led the team through periods of great change, managing her service through a challenging period of growth to become triple the size it was two years ago.
- **Lisa Kemp** _____ *Haslemere Homecare*

Lisa is kind, fair and understanding with service users and staff as well. She often works in the field supporting her staff. She pushes her staff to take on extra training as she wants them to be the best.

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Ancillary Worker or Team of the Year

For a person or a team in an ancillary role (e.g. cooks, gardeners, administrators, etc.) who makes a real contribution to improving the quality of service for users. Nominees will have benefited from relevant training and put it into practice.

- **Walton Heath Manor Ancillary Team**

Chefs Stuart Norris and Michael Secluna have made the kitchen the hub of the home, preparing homemade food to cater for the diverse nutritional needs of 40 residents. Residents love the chefs' light hearted banter as they serve the dessert trolley and they truly are a very rich part of daily life at the home.
- **Billie Parmenter** _____ *Broome Park Nursing Home*

Billie's role an administrator continues to grow as she willingly takes on more of the admin tasks the nursing team used to do which enables them to focus on caring for residents. Her calm 'can do' approach is so invaluable to the management team they call her Billie the Wonder Kind!
- **Sharon Hogan** _____ *Whiteley Village Care Centre*

Bursar Sharon is the glue that holds the department together! She is the champion in implementing the new computer system and helping staff feel confident in using it. She ably supports prospective residents and their families and reassures them as they make the transition from their home into care.
- **Anne Field and Sally Godzikowska** _____ *Church Farm Bungalow - Welmede Housing Association*

Annie and Sally both take time to make service users happy. Annie cooks their favourite meals and Sally often sings to them while she is cleaning. Together they run weekly music sessions for residents and do the catering for parties and other social gatherings at the home.
- **Trevor Thorne** _____ *Queen Elizabeth's Foundation - Independent Living Services*

No job is too big or too small for maintenance officer Trevor, he knows that fixing even little things can make a big difference to a resident's day. He is always willing to go the extra mile to help service users feel more secure and at home.

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Beyond the Call of Duty – Care at Home

For a care worker from a Domiciliary Care Agency or working in Supported Living, providing care to service users in their own homes (including live-in care) who consistently exceeds the requirements of the post and whose actions make a significant difference to the care service users receive.

- **Janice Davies** _____ *Haslemere Homecare*

Janice pulls out all the stops to help service users. She's been known to walk their dogs in her own time and has taken soiled laundry home to wash. She gives service users invaluable emotional and mental support and helps them look forward to the future.
- **Maureen Foley** _____ *Ashcroft Care Services*

Service users really value Maureen who possesses a genuine interest in the welfare of the people she supports. She has the ability to motivate people in a sensitive way to try new things and support people to overcome their anxiety, leading them to be proud of their achievements.
- **Wendy Sayers** _____ *Welmede Housing Association*

When one 91 year old lady refused support from all others Wendy was able to engage her in trying new crafts. She is constantly coming up with fresh ideas for activities to engage service users, sourcing a lot of the materials in her own time.
- **Learna Pettit** _____ *Eternity Care and Support*

Despite a life changing injury Learna has maintained her zest for life and her unending enthusiasm for anything she does. Her bubbly personality has never waned and she has a fight in her that makes people feel looked after and that she will do everything she can for them.
- **Claire Roberts** _____ *Haslemere Homecare*

Claire has such a naturally caring attitude that nothing seems to phase her. She has the ability to make clients with dementia smile at even the most difficult times. Claire is so committed to her service users she has been known to visit them when they are in hospital.

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Frontline Leader of the Year

For a supervisor, senior care worker, team leader or a first time manager who has shown clear commitment to improving the delivery of care and support within their team. Nominees have shown leadership qualities by reflecting on what could be better and supporting others to bring about change.

- Tammie Baker** — *Abbeyfield Wey Valley Society*
 Tammy has put in place improved working objectives and helped the management introduce a new care plan system which frees up staff to spend more quality time with the residents.
- Paul Mason** — *Welmede Housing Association*
 Paul is an exemplary team leader who regularly takes steps to ensure the service users in his care lead positive and active lives. He leads by example and encourages his staff team to advance their knowledge.
- Beata Czapla** — *Downing Care Homes*
 Beata is a firm but fair manager and under her supervision and guidance staff have grown as individuals and developed into a strong team demonstrating the high standards of care Beata has instilled in them.
- Sam Cadmore** — *Whitmore Vale*
 Sam ensures service users are empowered to communicate their views wishes and needs using their preferred method of communication. He has a passion for his job and this is filtered through to team members, supporting them to be proactive and to have a positive attitude.
- Candice O'Neill** — *Sunrise Senior Living*
 In less than 12 months Candice has built a strong caring happy team who give 100% to their role and she has encouraged them to take additional vocational courses to enhance their knowledge. Residents and families say they feel more supported as a result of Candice managing the Assisted Living team.

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Judges' Special Award

A unique award created by the judges for one very special Awards finalist.

Care Newcomer of the Year – Care at Home

For a person or apprentice who has less than two years' service in a Domiciliary Care Agency or working in Supported Living. Nominees have made considerable progress in their career and towards gaining relevant qualifications. They have benefited from training and put it into practice.

- Kaloyan Balchev** — *Haslemere Homecare*
 Kaloyan (Coco) loves talking to clients and putting them at ease. He successfully manages to calm one lady with dementia who now greets him with the biggest smile. He's happy to come into the office in his spare time to do training and even come in on his days off to help out.
- Lianne Cooke** — *Trinity Homecare*
 Lianne is kind and caring and nothing is too much trouble. She is a regular visitor to the office with ideas on how to improve clients care plans - she understands that small changes can make a big difference to clients' lives.
- Jaydon Frankland** — *Welmede Housing Association*
 Jaydon shows a maturity beyond her years. She is not afraid to question, always coming up with ideas on how to improve service users' lives and is on the lookout for how to prevent mistakes happening rather than cleaning up the mess afterwards!
- Maria O'Sullivan** — *Ashcroft Support*
 Maria has a natural passion for wanting to encourage people with learning difficulties to develop their skills and gain greater independence. She adapts her approach towards each service user, especially one particular client who does not communicate.

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Most Innovative Activity Programme involving Service Users – Individual or Team

For a team, or an activity coordinator who devises and delivers a needs-led, varied, appropriate and innovative activity programme that makes a positive difference to service users.

- Care Home Activities Team** — *Queen Elizabeth Park*
The team listens to all their residents to find out what their hobbies and interests. They look at things residents might have done in the past or might like to try in the future and help celebrate each resident’s uniqueness.
- Abbots Barton Project** — *Welmede Housing Association*
The team has developed a person centred programme of opportunity and activity including reflexology sessions, trampolining, visits to pop festivals and holidays abroad. This has brought about profound changes in the lives and behaviours of the service users.
- Anthony Neal** — *Broome Park Nursing Home*
Ant’s work ethic and imagination turns the everyday into the extraordinary. He invites local artists and musicians into the home to provide different experiences for residents, including a professional music therapy session that reaches places other activities cannot reach!
- The Changing Perceptions Team** — *The Meath Epilepsy Charity*
Quickly becoming a major attraction on Godalming High Street, this furniture workshop and quirky café helps the people it supports develop their skills and gives them a real sense of belonging in the local community.

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Unsung Hero of the Year

For a paid or unpaid worker working in an adult social care setting who consistently exceeds the requirements of the post and demonstrates empathy and understanding for residents/service users and their carers and whose actions make a significant difference to the quality of life for service users.

- Pam Jarvie** — *Royal Alfred*
Pam is much more than a volunteer, she is a friend and confidante to many residents, their families and staff. She can be relied on to welcome new people and has the knack of knowing when an extra pair of hands is needed and helps out without a fuss.
- James Hunnisett** — *The Grange*
James helped one service user with autism to take advantage of a chance to observe a radio station and this turned into an offer of his own show. James’s person centred approach gave the service user the right amount of encouragement and practical support to help him flourish in this work placement.
- Jesus Buituron** — *Welmede Housing Association*
Jesus’s can-do attitude rubs off on all those around him. His work involving service users in creating a garden full of sensory activities is fantastic. He helped one individual buy and look after chickens which has transformed his life, giving him a sense of purpose and responsibility.
- Carolyn Jones** — *Walton Heath Manor*
‘Yes’ is Carolyn’s first reaction to any request and, as the home’s administrator, there is no end to the variety of requests made of her! She is trusted implicitly by colleagues, residents and families alike. Her willing cheerful and competent manner makes everyone feel supported.

This award is sponsored by



Manager of the Year – Care Home

For a registered manager of a Care Home who has shown outstanding leadership and management skills in developing a service and team that delivers consistently good outcomes for service users.

- Sharon Meyers** — *Wren Park – Regard*
Sharon made great changes to the environment at the home after consultation with the residents and they are delighted with the improvements. She has also improved the structure of the service, implementing a highly efficient framework to ensure that service delivery conforms to CQC regulations.
- Christine Bunce** — *Signature Senior Lifestyle*
Christine is passionate that staff know what an honour it is to take care of the home’s residents as well as their families. She does not accept mediocrity and instills in her staff the certainty that excellence in care is the only way forward.
- Karen Williams** — *Birtley House*
Karen has provided care staff with an innovative career structure with opportunities for promotion if they wish to develop their roles while essentially remaining care givers. She has introduced the new role of Counsellor into the home in order to offer residents and their families additional emotional and psychological support.
- Julie Thomas** — *Beech Trees – Regard*
Since Julie took up her post as manager, staff morale has improved and staff retention is at its highest which has led to greater stability for residents. She has introduced a wide range of activities and residents are actively involved in the running of their home.

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Beyond the Call of Duty – Care Home

For a care worker working in a residential care home/care home with nursing who consistently exceeds the requirements of the post, whose actions make a significant difference to the care residents receive.

- **Monica Prosser** _____ *Acorn Court*
Monica manages a team that is as well motivated and as dedicated as she is. She runs support groups in her own time for groups of relatives who no longer have someone at Acorn as she believes their links to the home should never be broken.
- **Louise Macey** _____ *Walton Heath Manor*
Louise has been a carer at the home for almost 20 years and she is consistently cheerful, willing and diligent. She has recently taken on the role of medication champion over and above her carer role and keeps meticulous records.
- **Debbie Plowman** _____ *Welmede Housing Association*
Registered nurse Debbie is driven by passion to give her best to people and she sets a marvellous example for her staff to follow. She attends every medical appointment with her service users, even coming in on her days off. She recently drove one service user all the way to Edinburgh to visit his sister one last time.
- **Annie Mills** _____ *The Meath Epilepsy Charity*
Annie is a friend to all, always with a kind word and a smile at the ready. As a healthcare coordinator her knowledge is invaluable. Many residents with complex needs become more relaxed as a result of Annie's expertise and person centred approach.

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Care Team of the Year

Recognising a team who demonstrates a commitment to developing and delivering high quality care. Judges are looking for shared vision and agreed goals and evidence of specific skills to develop, manage and deliver services to improve the quality of life for service users and their carers.

- **Broome Park Care Team**
Every member of Broome Park staff embraces the company values of love, trust and honesty which is brought to life through the company's ethical business statement of 'Committed to Caring'.
- **Whiteley Village Care Centre Team**
The team care for many residents who are admitted for end of life care and they support the residents and their relatives through this difficult time, working closely with palliative care nurses to ensure residents have a comfortable and dignified end to their lives.
- **Parity for Disability Care Team**
The team strive to embrace new approaches and technologies and push the boundaries of service to achieve more. They are proving that Parity's philosophy of equality, dignity and rights for people with multiple disabilities actually works.
- **Mill Green Care Team** _____ *Ashcroft Care Services*
People who live at Mill Green lead high quality lives thanks to the unstinting efforts of the Mill Green support team. For them, nothing is too much trouble, the team are all working at the top of their game.
- **The Royal Alfred Seafarers' Society Care Team**
Low staff turnover means the home is able to provide consistency and continuity of care and relationships between staff, residents and their families are able to flourish and grow.

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Care Newcomer of the Year – Care Home

For a person or apprentice who has less than two years' service in a care home setting who has made considerable progress in their career and towards gaining relevant qualifications. Nominees have benefited from training and put it into practice.

- **Francis Robles** _____ *Acorn Court*
One relative says that watching Francis work with her son is like having a YouTube lesson on how to do caring in the very best way. When he is interacting with residents he always waits for a sign of a response, showing the resident that their presence is valued and worth the wait.
- **Alison Webster** _____ *Downing Care Homes*
Alison makes people smile. She puts others first and will work outside of her contracted hours to make sure clients' needs are met before she will go home. She has been promoted to senior support worker in recognition of the tremendous achievements she has made so far.
- **Jack Magee** _____ *Queen Elizabeth's Foundation - Independent Living Services*
Jack motivates young people with physical disabilities to strive for ambitious goals and to achieve them. He doesn't see disability as a reason not to do things. He leads inspiring group sessions for residents including media, creative writing, sport and has even taken residents on a four day canal boat trip.
- **Tobias Flanagan** _____ *Broome Park Nursing Home*
Tobias's caring ability, generosity of spirit, maturity and ability to diffuse tense situations with residents have highlighted him as someone with a true vocation in care. He has been inspired by his training and is always keen to put what he has learned into practice for the benefit of residents.

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Innovation in Dementia Care Team of the Year
(Team or Company Award)

Recognising a team which demonstrates a commitment to developing and delivering high quality, innovative care and services for people with dementia.

Livingstone Crescent Care Team
Signature Senior Lifestyle

The team believe there is no such thing as a challenging resident, they are just a person with an unmet need. No behaviour is considered strange, no one is made to feel inappropriate. This approach ensures each resident can continue to lead a fulfilling and meaningful life despite their dementia diagnosis.

Robertson House
Beritaz Care

The team tries hard to make every day an ordinary day for their residents. Staff are all trained in dementia care meaning they are fully qualified to understand the problems that arise alongside dementia and Alzheimer's. Staff have created a Charter of Expectations which focusses on quality care for service users.

Carers at Home

Staff and volunteers have created a regular drop in session with a programme of free social events. This gives people with dementia a valuable opportunity to have social interaction with others and there's a support group giving their relatives and carers with the opportunity to enjoy their own social contact.

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Involving Friends, Family and Community Award
– for a Registered Provider or provider of Supported Living

This award recognises a provider that has shown enthusiasm, innovation and determination in involving friends, family and volunteers. Judges looked for evidence of how the provider has identified need and developed innovative solutions to meet these needs and how the learning has been incorporated into practice in the workplace to benefit service users.

Rodwell Farm Nursing Home

The home's family-friendly open door policy mean there are no restrictions on visiting, and residents are free to choose where they entertain their friends and family just as they would in their own home. Relatives can also find out about the care their loved ones are receiving via the home's Resilink computer service.

Care Unlimited

The team doesn't just talk about person centred care, they live it. They see their services users' families, friends and others in the local community as part of the team that supports their charges. They have developed picture diaries that service users choose and are shared with their families.

Broome Park Nursing Home

Broome Park's registered charity 'Friends of Broome Park' helps provide residents with a wide range of experiences and activities including funding for transport for residents and projects including the new sensory garden which is enjoyed by the local community.

Abbeyfield Wey Valley Society

Volunteers are vital to the success of Abbeyfield, adding an extra dimension to the residents' lives and ensuring that point of contact with the community is maintained. They help with regular outings to enable residents to visit the local area which makes a positive difference to residents' sense of being connected to the community.

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Abbeyfield Wey Valley Society
Enabling older people to live their chosen lifestyle

At Abbeyfield Wey Society we have over 25 years' experience as one of Surrey's leading providers of sheltered, residential and nursing care for older people.

Maintaining homes on four sites, we pride ourselves on alleviating loneliness and providing friendly, relaxed, homely environments, while offering appropriate levels of care and support to preserve the privacy, dignity and independence of every person we look after.

To see our facilities for yourself, we invite you to look around any of our homes without obligation.

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- 'Home-from-home' relaxation lounges
- Nutritious meals cooked on site
- Beautifully landscaped gardens and patios
- Wheelchair-friendly and lift access
- Wi-Fi availability
- Fees reflective of our charitable status

Find out more about us at abbeyfieldweyvalley.co.uk

01252 735507 admin@abbeyfieldweyvalley.co.uk

/Abbeyfield-Wey-Valley-Society

Care Quality Commission All homes fully CQC compliant. Fees reflect charitable status.

Care Provider of the Year

Recognising an outstanding provider that has shown enthusiasm and determination in identifying and meeting the needs of service users, carers, staff and the wider community.

- **Eternity Care**
At the suggestion of a client, the company has recently introduced its own awards scheme to recognise staff who benefit clients' lives. The team has also created a charity to fund special events for service users.
- **Beritaz Care**
With a clear vision of where he is taking the business, Kumar has created an open culture which ensures everyone has the opportunity of being heard. This encourages staff to perform their roles to the best of their abilities and feel they are contributing to the overall company strategy.
- **The Meath Epilepsy Charity**
Rather than cut day services when austerity measure struck, the organisation invested in their activities programme as they believe that meaningful activity is the bedrock of their services and encourages everyone to invest in their best.
- **Broome Park Nursing Home**
Describing itself as a small company with big ambitions and an even bigger heart, Broome Park prides itself on its high levels of investment in equipment and staff training to ensure the demands of their service users are met.



Outstanding Contribution to Social Care

For a person who has dedicated the greater part of their working life to the adult social care sector and who has provided a consistently good standard of service to service users, their families/friends and to the staff team.

- **Jackie Jones** — *Clarendon Home Care*
Jackie's career in care has taken her from being a care worker to founding Clarendon Care. She is an inspiration to anyone who wants to dedicate themselves to one career as she started at the bottom and has now become someone who is well respected in the sector.
- **Jackie Del Rio** — *Welmede Housing Association*
Jackie is a genuine inspiration to service users and staff and she is an exceptional ambassador for the care and support sector. She walks alongside people with disabilities and their families in their battle for equality and opportunity.
- **Mike Maher** — *Abbeyfield Wey Valley Society*
A hugely valued member of the Society, Mike helps lead the team not just by his knowledge but by his ability to empower all around, whether staff, residents or colleagues. Mike's calming and organised influence has permeated throughout the home and residents say they feel secure in Mike's care.
- **Alex Chislett** — *Queen Elizabeth's Foundation - Independent Living Service*
Alex makes Dorincourt a better place to live and work for the residents and staff. She has the knack of building people's confidence enabling them to achieve things they never thought they could.



Positive Outcomes

Ashcroft supports people with learning disabilities in Surrey and the South East.

We support people in their own homes, group supported living services and small specialist residential services.

Our mission is to support people to fulfil their potential. We provide specialist support of the highest quality which is truly person-centred wherever it is delivered. We work transparently with purchasers and aim to give excellent value for money.

Ashcroft is proud to sponsor the Surrey Care Awards 2015



For further information please contact:

Helen Lavers on 01293 826200

or email: Helen.Lavers@ashcroftsupport.com

www.ashcroftsupport.com



Surrey and Sussex Showcase

Put the date in your diary!

Wednesday 9th March 2016

at Brighton Racecourse

Celebrating 10 years of Showcase!

The region's premier business event for the care sector

For sponsorship and exhibiting opportunities contact

Erica Lockhart

on **01372 360593**

Passionate about supporting people with disabilities to pursue their chosen lifestyle

Welmede is a person centred housing and support organisation. For us it's about being led by the individual and promoting real choice and independence.



Chim

"I like being a trainer on the Person Centred Planning Facilitator Course at Welmede and I like the questions, I like the questions they ask me, I feel helpful when asked about things."



Contact our Referrals Team about planning and support:

07798 641586 referrals@welmede.org.uk



QEF
queen elizabeth's
foundation for
disabled people

Accident? Operation? Disability?

QEF can help!

- We loan and sell mobility aids, personal care items and assistive equipment including custom products.
- Brain injury from accident or stroke? Ask your GP about referral to QEF neuro rehabilitation services.
- Learn to drive or continue driving – assessments, specialist training & advice on vehicle control modifications.
- UK holidays specially designed for people with disabilities.
- Tryb4uFly – try aircraft seating and transfer options for adults and children before you fly.



www.qef.org.uk
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Queen Elizabeth's Foundation for Disabled People

Registered Charity No. 251051

achieving goals for life

Our Sponsors

Surrey Care Association wishes to thank the following organisations for sponsoring Surrey Care Awards 2015



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