

Surrey Care Association
Supporting Social Care Providers in Surrey

Souvenir

Surrey Care Awards
2011

Special



Recognising the outstanding dedication of individuals
and teams working in adult social care

Souvenir brochure sponsored by

DANACHE

A celebration of the Surrey Care Awards

Diomed Suite, Epsom Downs Racecourse – 18th November 2011



Thank you to our Awards Sponsor



DEDICATED BANKING ADVICE FOR THE CARE HOME SECTOR

The banking needs of a care home business are very different to other companies, something Lloyds TSB Commercial recognised when it established its 'Key Markets' offering.

The bank has a dedicated healthcare division and has made significant investment in building a specialist team that understands the specific challenges faced by care home operators.

Mark Ellis, head of Social Care Banking Services, said 'We are immersed in the day to day business of social care having developed a specific proposition for the sector.'

'This gives us the opportunity to get under the skin of individual businesses and, by working with their owners, better understand the issues they are facing. We don't just lend based on the value of the bricks and mortar, we lend to the right management team with a deliverable growth strategy.'

Despite a challenging economic climate the approach has seen Lloyds TSB Commercial increase the amount it loaned to care home operators by 10 per cent in 2010, a figure the bank wants to improve on further in 2011.

'Of course we have to assess the risk of each business but that is easier to do when we understand what a business owner is trying to achieve so we too can look at the long term picture.'

'For example, a number of our care home owners are looking to open a second or third premises. They have invaluable experience from setting up and running their first home and are looking to refurbish a site, build or purchase a going concern and improve it or turn it around.'

To add to this focus Lloyds TSB Commercial Social Healthcare Banking has also set up an Ambassadors' Forum, bringing together a select group of experienced advisors and medical professionals who will debate key issues affecting the industry such as funding, patient care and the role of the independent sector.

For more information on Lloyds TSB Social Care Banking Services please visit <http://www.lloydstsb.com/healthcare/index.asp>



Banking for Healthcare Professionals – we can help you, whatever you've got planned.

At Lloyds TSB, we understand that no two care homes are the same. That's why our team of Healthcare Managers will work closely with you to create a banking package that's unique to your business.

For a relationship you can build on, call us on the number below or visit our website.

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Celebrating the Surrey Care 'Oscars'

With even more nominations this year the Surrey Care Awards is now firmly established as the must attend event of the year. In these difficult economic times it's vital that we can celebrate the success of the sector and its contribution to the community in Surrey as well as its contribution to Surrey's economy.

From the huge number of nominations and testimonials submitted it is clear that Surrey is fortunate in having wonderful workers who help to create a better living environment for older people and adults with disabilities. The Care Awards celebrate their dedication and achievements because they make such a difference to the lives of so many.

The Surrey Care Awards are all about celebrating the wonderful work done by an army of largely unsung heroes who work in adult social care making a difference each day to the people they support.



To Surrey's unsung heroes working in social care "We thank you for the important part you play for those who rely on your care" Corinna Lady Hamilton of Dalzell, Deputy Lord Lieutenant of Surrey



Guest presenter Richard Stilgoe had the audience in gales of laughter with his very amusing poem about the Caithness Self Lift Chair!



Mike Roycroft congratulated Erica Lockhart on her Outstanding Contribution to Social Care accolade at the Great British Care Awards 2011

BBC Surrey covers the awards

BBC Surrey presenter Sylvie Blackmore was our compere for the evening, announcing the finalists, introducing all the excited winners and the delighted sponsors. BBC Surrey also promoted the Awards on the Mark Carter Drivetime show in the days leading up to the ceremony broadcasting live interviews with Mick Daley at Broome Park, Sarah King at Titleworth, Jean Bishop at Cedar Court, Joe Collins at the Meath and Mike Roycroft.

This was a fantastic opportunity for us to highlight the Awards and all the staff achievements as well as increasing awareness of the importance and value of social care for vulnerable people in Surrey and promoting care as a worthwhile and rewarding career. Thank you to the BBC team and everyone who took part.

Surrey Care Awards are on Facebook!

See facebook.com/bbcsurrey for on the night photos taken by BBC Surrey's Amelia Hayward.



104 FM | 104.6 FM | bbc.co.uk/surrey



Recognising the outstanding dedication of individuals and teams working in adult social care



Ancillary Worker of the Year

Winner: Sandro Marino, Whiteley Village, Walton on Thames, with Arif Pradhan from sponsor Spectrum and 3663.



Most Innovative Activity Programme (Team Award)

Winner: The Art House Team, Meath Epilepsy Trust, with Kate Wakefield from sponsor Paying For Care.



(Individual Award)

Winner: Sue Lee, The Grange, with Kate Wakefield from sponsor Paying For Care.



Beyond the Call of Duty (Care Home)

Winner: Dawn Grant, Queen Elizabeth Foundation Brain Injury Centre, with Adie Clayton from sponsor PHS Allclear.



Beyond the Call of Duty (Care at Home)

Winner: Connie Adams, Longdene Homecare, with Christina Hudson from sponsor Bluefin Insurance.



Outstanding Contribution to Social Care

Winner: Merlyn Leacock, Broome Park Nursing Home, with Mark Ellis from sponsor Lloyds TSB.



Beyond the Call of Duty (Learning Disability)

Winner: Gayathri Porambage, Ranmore House, with Graham Elliott from sponsor Downing Care Homes.



Care Newcomer of the Year

Winner: Rosanna Stevens, Ashcroft Support for Living, with Debbie Sorkin from sponsor National Skills Academy.



Volunteer of the Year

Winner: Sally Jones, Cedar Court Nursing Home, with Heather Kershaw from sponsor Downs Solicitors LLP.



Manager of the Year (Care at Home)

Winner: Kerry Edwards, The Orpheus Centre, with Paul Leahy from sponsor Care Choices.



Dementia Care Team of the Year

Winner: BUPA St George's, with Jayne Rawlinson from sponsor Healthcall Optical.



Nursing Team of the Year

Winner: Broome Park Nursing Home, with Andy Bullock from sponsor Danfloor.



Excellence in Workforce Development

Winner: The Young Epilepsy Team, with David Holmes from sponsor Ashcroft.



Volunteer Special Recognition

Winner: Arthur Mitchell, Whiteley Village, sponsor Downs Solicitors LLP.



Chairman's Special Award

Winner: Pat Beswick, Meath Epilepsy Trust, with Mike Roycroft from Surrey Care Association.

Roll call of winners and finalists in the 2011 Surrey Care Association Awards

Ancillary Worker of the Year Award

Winner:
Sandro Marino
Whiteley Village Care Centre

Finalists:
Joe Collins
Meath Epilepsy Trust
Liz Tomlin
Broome Park
Sue Turpie
Ashcroft Support for Living

Beyond the Call of Duty Award (Learning Disability)

Winner:
Gayathri Porambage
Ranmore House

Finalists:
Pat Beswick
Meath Epilepsy Trust
Hannah Smith
Ashcroft Support for Living
Vanessa Whitaker
Ashcroft Support for Living

Manager of the Year Award (Care at Home)

Winner:
Kerry Edwards
Orpheus Centre

Finalists:
Jane Francis
Kirkwood Care
Jackie Jones
Ashcroft Support for Living
Sarah King
Titelworth One to One

Excellence in Workforce Development Award

Winner:
The Young Epilepsy Team

Finalists:
Kings Lodge
Kirkwood Care
Whitmore Vale

Dementia Care Team Award

Winner:
St. George's Staff Team
BUPA St. George's

Finalists:
Chaldon Rise Team
Care Unlimited
Surrey Homecare Team
Surrey Homecare

Most Innovative Activity Programme Award (Individual and Team Awards)

Winner Individual Award:
Sue Lee
The Grange

Winner Team Award:
Art House Team
Meath Epilepsy Trust

Finalists:
Victoria Ulanday
Broome Park
Cedar Court Care Home Team
Cedar Court Care Home
Welfare Department
Whiteley Village

Beyond the Call of Duty Award (Care Home)

Winner:
Dawn Grant
QEF Brain Injury Centre

Finalists:
Julio Costa
Ashcroft Support for Living
Corinne Dunn
Elizabeth Finn Homes
Biju George
Broome Park

Beyond the Call of Duty Award (Care at Home)

Winner:
Connie Adams
CHD Living Longdene Homecare

Finalists:
David Fuzzey
Carewatch East Surrey
Mary Lockwood
Titelworth One to One
Lisa Palmer
CHD Living Longdene Homecare

Manager of the Year Award (Care Home)

Winner:
Tracy Field
Ashcroft Support for Living

Finalists:
Jean Bishop
Cedar Court (Cranleigh) Care Ltd.
Mick Daley
Broome Park
Sybil Sawyer
Anchor/The Beeches

Outstanding Contribution to Social Care Award

Winner:
Merlyn Leacock
Broome Park

Finalists:
Amanda Potter
CHD Living Longdene Homecare
Lorraine Russell
Whiteley Village Care Centre
Unity Stephens
QEF Brain Injury Centre

Nursing Team Award

Winner:
Broome Park Nursing Home Team
Broome Park

Finalists:
Care Base Team
Care Base
Chaldon Rise Team
Care Unlimited

Chairman's Award

Winner:
Pat Beswick
Meath Epilepsy Trust

Special Recognition Award

Winner:
Arthur Mitchell
Whiteley Village Care Centre



Singing Waiters Giovanni and Pierre, better known as Stan from Swansea and Roy from Melbourne were a huge hit!



Mike Roycroft got everyone in the party mood with a game of heads and tails to start off the evening's proceedings!

Mike Roycroft drew the winning tickets for our prize draw with fabulous prizes donated by our generous sponsors. The draw raised over £800 for Surrey charities; MacMillan Cancer Support, Disability Challengers and the Orpheus Centre. Raffle sponsor was Opus Pharmacy.

Plus thanks to our Event Sponsors

Champagne Reception – Tutorcare; Champagne for Winners – Care Management Matters; Entertainment – Training for You; Table Gifts – SCILS; Souvenir Programme – Queen Elizabeth Foundation; Souvenir Brochure – Panache; Raffle Prizes – Opus Pharmacy.



Thank you to our Awards Sponsors

Ashcroft Support, The National Skills Academy for Social Care, Spectrum/3663 and Bluefin

Positive Outcomes

Ashcroft supports people with learning disabilities in Surrey and West Sussex. We offer a range of support and housing options tailored to individual needs and wishes. We support people in their own homes and in our thirteen small residential services.

Our mission is to support people to fulfil their potential. We provide specialised support of the highest quality which is truly person-centred wherever it is delivered. We work transparently with purchasers and aim to give excellent value for money.

Ashcroft is proud to sponsor the Surrey Care Awards 2011.

For further information please contact:
Sharon Raeburn on 01293 826200 or email Sharon.Raeburn@ashcroftsupport.com
www.ashcroftsupport.com

The National Skills Academy
SOCIAL CARE

The National Skills Academy for Social Care is proud to support the Surrey Care Awards 2011

The National Skills Academy for Social Care is an employer-led organisation. We help employers deliver better care by improving leadership skills at every level of the workforce and promoting excellence in learning and development.

Find out how we are transforming the sector to help you: www.nsasocialcare.co.uk

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The National Skills Academy for Social Care was delighted to sponsor the Care Newcomer Award at the 2011 Surrey Care Association Awards, and to see the Award going to Rosanna Stevens of Ashcroft Support for Living, a worthy winner. At a time when demand for adult social care has never been greater, it was gratifying to see the high standards of young people coming into social care and making it their career choice. The Skills Academy has a particular remit to help employers, trainers and commissioners deliver excellent care, through developing leadership and management skills at all levels of the workforce. All the nominees for the awards demonstrated not just that they had these skills and behaviours, but that they put them into practice on a regular basis.

The Skills Academy is currently developing a Leadership Strategy for Adult Social Care, on behalf of the Department of Health. The Strategy, which will include a Leadership Qualities Framework to act as a benchmark and a driver for quality, will form part of the Health and Social Care White Paper, to be published in Spring 2012. It will bring together much of the Skills Academy's and the wider sector's learning about what works in developing leadership qualities amongst staff teams. We look forward to working with the Surrey Care Association, as one of our Founder Members with a clear commitment to quality, in taking the Strategy forward. For more information about the Skills Academy and the Leadership Strategy, please contact debbie.sorkin@nsasocialcare.co.uk

Surrey Care Association



Supporting Social Care Providers in Surrey

Surrey Care Association wishes to thank the following organisations for sponsoring Surrey Care Awards 2011



Lloyds TSB



If you would like to be involved in sponsoring future SCA Awards please contact Erica Lockhart on 01372 360593.

And finally...

Our thanks go to all the people who worked behind the scenes to make this year's awards such a success.

Our Judges: Erica Lockhart, Linda Martin, Lois Aitken, Andy Bullock, Cath Carter, Fiona Cooper, Zoey Hackney, Reece Howe, Heather Kershaw, Paul Leahy, Jayne Rawlinson, Richard Thomas, Judith Walker and Shelagh Whall.

Events Team: Erica Lockhart, Rosie Hatton, Jenni Turner, Ellie Russell, Clare Graham, Joanna Moyo SCA (Project Management); Lisa Mack and Kate Coker (Event Organisation and Logistics); the Functions team at Epsom Racecourse; Ade Mason at Keynote, Philly and Mady Hatton, Susan Lovesay (Event support); Ric Machin (Caricaturist); Neil Darken (DJ); Mark Eaton, Mark in Time (Photography); Felicity Otterson, Loud Communications (PR & Marketing); Graham Crocker (Design and Print).

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