

Surrey Care

News ■ Information ■ Support ■ Newsletter Issue 28 ■ June 2011

Surrey Care Association 

Supporting Social Care Providers in Surrey

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Surrey Care Awards 2011 are launched!

Take your seat at Surrey's very own care Oscars to celebrate the hard work and dedication of all those working in the county's adult social care sector. The third annual Surrey Care Awards gala ceremony and dinner dance will take place on Friday 18th November at Epsom Downs Race Course so make a note in your diary now and join us for a superb evening.

Once again, we are delighted to have BBC Surrey's Mark Carter as our master of ceremonies and we will be welcoming several high profile guest celebrities to present the Awards. To book tickets at the special price of £50 per head, or buy nine and get one ticket free, download the application form from our website www.surreycare.org.uk

Sponsors

Currently our sponsors include Lloyds TSB, Ashcroft Care Support Services, Queen Elizabeth Foundation, Partnership, SCILS, Healthcall Optical, Auditel, Danfloor, Downing Care Homes and Spectrum/3663.

It's not too late to take up one of our sponsorship packages and reap the benefits of being associated with such a high profile event. If you want more information, please contact Erica Lockhart on 01372 360593 or email erica.lockhart@surreycare.org.uk



Last year's Awards winners in the spotlight!

It could be you!

The Awards Nomination Packs are available now from Jenni Turner and to download from our website.

Nominate your work colleagues, your staff or even your boss for one of our Awards in the following categories:

Please find Awards nomination and ticket application forms enclosed with this newsletter

Awards Categories 2011

Individual awards

- Ancillary Worker of the Year Award (including chef or catering team, laundry, gardener etc)
- Beyond the Call of Duty Award - Care Home
- Beyond the Call of Duty Award - Care at Home
- Beyond the Call of Duty Award - Learning Disability
- Care Newcomer Award (for those with less than 2 years service in adult social care)
- Manager of the Year Award - Care Home
- Manager of the Year Award - Care at Home
- Outstanding Contribution to Social Care Award
- Volunteer of the Year (delivering unpaid frontline support to a Registered Provider or provider of Supported Living)

Team/Individual and Company Awards

- Most Innovative Activity Programme involving Service Users (Individual or Team Award)
- Excellence in Workforce Development for a Registered Provider or provider of Supported Living (Company Award)
- Dementia Care Team Award
- Nursing Team Award

Erica triumphs in national Great British Care Awards! – see inside for full story



See Inside: ■ Spring Conference report ■ Network Updates ■ Changes to TSI Funding

Surrey Care Advice Service

by Sarah Pearce,
Senior Associate Consultant

The Advice Service offers one-to-one, tailored support to care providers seeking to improve and develop their services.

If you would like some support to address key areas such as profiling the skills of your workforce and developing training plans, completing your CQC Provider Compliance Assessment, or you want to review your service model and options going forward, then please contact the Advice Team via the SCA office or Sarah Pearce on 0787 7578018, email at sarah.pearce@surreycare.org.uk

2011-12 Training Programme

The training programme for May - September 2011 is well underway with an extensive range of short courses offered free to employers. The programme aims to provide training that will help staff to provide good care and support to people who use your services and achieve the outcomes required by CQC's Essential Standards of Quality and Safety

Please look out for the new training programme for October 2011 - March 2012 which should be posted on the website in mid July.

No shows on training and workshops - WARNING

Despite the alert in April's newsletter, we remain concerned at the number of no-shows or late cancellations on training courses and workshops. This is a waste of money and opportunity especially when we have people waiting for courses. We are monitoring this very closely and companies who are regular culprits will in future be charged a deposit or in extreme cases declined the opportunity to book. We work hard to ensure the funding we get provides the maximum number of opportunities for providers to access training and we often have waiting lists for courses. It is such a waste when someone doesn't turn up and we cannot offer the place to someone else.

We do recognise there are always last minute staff problems in our industry but some companies are regular "no-shows". We also ask you to be more discerning to ensure the delegates booked are on the right course for the right target group. If in doubt please check.

Learning Disability Services

by Alan Willmott, Senior Associate Consultant

Since the last newsletter work has been continuing on the Public Value Review by SCC and progress is being made in all the work streams. We have been keeping up to date with progress and a useful presentation was given at the Network Meeting on 12th May when Andrew Price shared the findings of SCC's research into the shape of the market in Surrey. A copy of this is available on our web site:

<http://www.surreycare.org.uk/cms/provider-pages/learning-disability/network-meetings.html>

Together with SCC, we are also hosting a series of workshops under various themes to give you the opportunity to share your views, thoughts and concerns. These are a real chance to be heard and make sure the voice of the independent sector is represented in the review. We have already held three events on Supported Living and Complex Needs, the discussion has proved lively and some real insights have been forthcoming.

We also heard from Parveen Akram, Manager of The Grange and Walton Cottage on her experiences completing the Provider Compliance Assessment and are grateful for her useful insights. I would like to encourage more providers to contribute to the network agenda so if you have something you feel could be of benefit to the wider community please let me know.

Safeguarding and Learning Disability

The recent Panorama programme and the appalling practice shown was a shock to so many involved in social care. There is enough coverage of this in the media so I won't add to it here, except to say that clearly one positive to come out of the programme is that we hope it prompts providers in all settings to review staff practice and safeguarding procedures, awareness and training. The Learning Disability Coalition has launched an e-campaign to lobby ministers to ensure services for people with a learning disability are central to the forthcoming work in parliament. A link to the campaign is available under "News/Blog" on our web site.

We have added a safeguarding page to our web site with links to SCIE resources and other useful information. This includes material that can be used with staff to ensure awareness and encourage best practice. <http://www.surreycare.org.uk/cms/safeguarding-adults.html>



Erica wins national 'Outstanding Contribution to Social Care' Award

Erica is celebrating winning the Outstanding Contribution to Social Care Award at the prestigious national finals of The Great British Care Awards held at Royal Courts of Justice on 11th June.

A delighted Erica says, "I was officially invited to the Great British Care Awards as I had been a judge for the Care Home Manager category. To then find my name listed as a finalist for Outstanding Contribution to Social Care Award as the South East regional winner was a great surprise. It came as an even greater shock (but a happy one) when I was announced as the winner of the national award too! I am personally thrilled at winning this prestigious Award but it is also a great accolade for Surrey Care Association as well, as my work here in Surrey was the main feature of the nomination."

The judges were impressed by Erica's dedication and dynamic approach to partnership working which has established a clear vision for the future of the care sector in Surrey. Erica has tirelessly championed the cause of independent care providers over the last 30 years and her personal energy, commitment and positive 'can do' approach proves she is a worthy winner of this Award.

Erica was presented with her Award at the gala event by popular TV and Panto star Christopher Biggins and Award sponsor Mark Ellis from Lloyds TSB who, by happy coincidence, is a sponsor of SCA's own Awards ceremony in November. The SCA table at the event was kindly sponsored by Partnership, another sponsor of our Awards.

Congratulations to other Surrey winners, Carebase's Monica Prosser (Putting People First Award) and Titleworth's Thomas Bird (Care Newcomer). A great result for Surrey!



Erica receiving her Award from Christopher Biggins and Mark Ellis from Lloyds TSB

Older People's Business Development Project

by Valerie Smith, Senior Associate Consultant

The number of people attending the network meetings continues to increase although there remains a number of providers who we have no contact with. Our priority over the next few months will be to make contact with them and encourage them to attend. You could all help with this, if you are aware of providers who do not attend our network meetings please invite them to come along.

At the last meeting we asked you to evaluate the services you received from SCA. The feedback was very positive and we will be looking at how we can implement some of your ideas.

As you will be aware SCA contributed to the development of a five year Surrey Dementia and Older People's Mental Health Joint Commissioning Strategy. The thrust of the strategy is to modernise dementia services and achieve the requirement of the national dementia strategy. We continue to work with SCC and NHS Surrey to implement the strategy. In March five local implementation workshops were held across Surrey, SCA providers were represented on all five groups. The purpose of the groups was to bring together key stakeholders to work on raising awareness and ownership of the strategy, to discuss and recognise local services and identify how efficiencies might be made across the whole system by identifying priority investments for establishing services for the future. The report of the outcomes from this work is available on the SCA website.

<http://www.surreycare.org.uk/cms/provider-pages/resources.html>

We continue to work with NHS Surrey and SCC to identify and resolve the difficulties associated with assessments for NHS Continuing Healthcare and Funded Nursing Care. In addition to reducing the backlog of assessments, plans are now in place to introduce a revised system which should alleviate current difficulties and ensure that we do not have a repeat of the difficulties highlighted earlier in the year. Once these developments are approved by NHS Surrey Board they will be posted on the SCA website and we will discuss them at the network meetings. We continue to work with NHS Surrey to resolve some of the challenges associated with continence care and end of life care.

We have agreed to work with Stroke Services on a pilot project to introduce stroke champions in a number of care homes. Further information will be available in the next few weeks which will detail the project and how to express an interest in being part of the project.



Our network meetings are increasingly well attended

We are now in the final stages of the Stirling Best Practice project. Congratulations to all of you who have participated in the programme. The evaluation and feedback has been very positive and once the final evaluation report is available we will post it on the website. The challenge for this year is to identify and commission a similar project for Domiciliary Care staff.

We are planning to hold two Dementia Care conferences in the next 12 months. The focus of the conferences will be an update on national and local developments and some breakout sessions identifying good practice. The first conference is planned for 30th November so please put this date in your diary.

Important Changes to Skills for Care TSI Funding!

SfC TSI funding is being replaced by the Workforce Development Fund (WfDF). The WfDF is a new funding stream from the Department of Health disseminated by Skills for Care. Its aim is to support the ongoing professional development of staff across the adult social care sector through vocational qualifications.

Like TSI, the new fund will be distributed by Skills for Care via a network of employer-led partnerships and large national organisations. SCA has successfully administered TSI funding for the adult social care sector in Surrey for the past few years, and intends to tender to become the lead partner for Surrey in 2011-12.

What training will be eligible for WfDF support?

Unlike TSI, the WfDF will not fund induction, CIS, and mandatory training (Food Hygiene, First Aid and Moving and Handling). The WfDF is intended to support on-going professional development and, after discussion with the Department of Health, it has been agreed that the following will be the priority areas for 2011-12:

- dementia
- end of life
- learning disabilities
- safeguarding
- management

The WfDF will only fund units on the QCF framework that relate to these priority areas, some of which replicate the Common Induction Standards. You can find information and a list of units eligible for WfDF

on the SfC website at:

www.skillsforcare.org.uk/funding/skills_for_care_funding/skills_for_care_funding.aspx

Will WfDF fund NVQ units?

The WfDF will fund completed units of NVQ awards up to 31 October 2011 for units completed between 1st January and 30th September 2011.

Will I need to complete the NMDS?

If you haven't completed your NMDS for your organisation and 90% workforce, you will need to do so to be eligible for WfDF. If you have already completed these, the NMDS-SC eligibility criteria for TSI will remain in 2011-2012 for the WfDF; any employer who was eligible in 2010-2011 will remain eligible until September 30th 2011. Following this date, a full refresh will be required to remain eligible. Of course, employers can refresh their data at any point prior to this date to retain eligibility throughout 2011-12.

How much money will be available?

The allocation of WfDF for Surrey and for eligible units on the QCF has not yet been confirmed. As soon as we have more information, we will let you know.

Governance Review and feedback on SCA

Thank you to everyone who has taken time at our network meetings and at our conference to provide feedback on the work of SCA.

One question we asked, "What would happen if SCA did not exist?" gave some really helpful feedback on the value Surrey providers placed on our Association. Basically it would be greatly missed on many levels, not least as a major conduit for information about what is happening at national and, most importantly, at a local level and helping providers understand the issues and challenges facing their business. Thank you all for your helpful ideas on future income generation so SCA can continue to offer and extend the services it offers. We are collating all the results and these will be actively considered by the Board over the summer.

Elections in October

Don't miss your chance to vote by ensuring your member representative form is up to date, or your company/organisation is registered (*joining form on our website under SCA downloads*).

If you want to stand for election to SCA's Board of Directors then please do speak to Erica Lockhart of Mike Roycroft about your interest and what is involved.

The SCA AGM and Autumn Conference

Tuesday 4th October 2011 at Leatherhead Leisure Centre, Guildford Road, Leatherhead, KT22 9BL.

We encourage all Surrey Care Providers to hold this date in their diary and will keep you informed on further details – an event not to be missed by Surrey care providers!

If you would like to register interest to receive further information about this event as either a delegate or exhibitor please email lisa.mack@surreycare.org.uk

SCA Spring

Who would have thought a CQC speaker would come from providers about all the c



A full house at our spring conference

Our speaker, Compliance Manager Segun Oladokun, gave his presentation with humour and realism and drew spontaneous rounds of applause from the audience. "Nice to have someone from CQC who actually knew what they were talking about and had a sense of humour," said one delegate.

Downs Solicitors gave a very thorough walk-through of the processes for changing terms and conditions of employment and Kien Lac from new SCA partner Auditel gave an excellent presentation on cost management versus cost cutting.

Christies' observations of the care market raised a few question marks with their market analysis that providers were achieving 40% profit margins and such homes were in high demand for buyers. Some providers felt that comments on the LD market didn't match providers' experiences. However, the financial

analysis the banks were using, EBITDA (Earnings Before Interest, Taxes, Depreciation, and Amortization), was very useful for considering a company's value in the market.

Debbie Sorkin from the National Skills Academy provided insights into companies which are leading innovation in best practice. One example that stood out was a company that had transformed its recruitment and training in line with the behaviour and culture which was an integral part of care in its service.

The afternoon was equally stimulating with a visionary talk by Dr Akeem Ali, the new Joint Public Health Director, which supported an earlier presentation by Pauline Jarvis from Surrey County Council who introduced Ageing Well. Karen Parsons, Associate Director at the PCT, painted a picture of the work with GP Commissioning despite the 'pause and listening exercise'.

SCA AGM & Autumn Co

Conference Report

ould receive congratulations from the floor, given the strength of feelings changes and the introduction of the Excellence Award?

There was a great range of exhibitors so all in all it was a very worthwhile event for the 120 providers who participated. 26% of the audience were first timers or hadn't been for some time and 95% said they would come again. We look forward to seeing you again at the autumn conference!

For conference presentations please look on our website under Conference downloads.

The next conference is October 4th at Leatherhead Leisure Centre and is combined with the AGM of SCA. *Don't miss it!*



Our speakers entertained and informed delegates



Plenty of opportunities to exhibit!



Another well received presentation from our speakers

What you told us

Your feedback is immensely valuable in helping us shape future conferences and meetings.

Here are some of the comments received which we will be acting on to make the autumn conference all the more valuable for delegates.

- “ Would be useful to have handouts on the day ”
- “ Could CQC have time after the session for individual queries? ”
- “ SCA should have more time on programme ”
- “ Interesting diversity of speakers... It was worth coming after several years away ”
- “ Again another good conference with opportunities to network ”
- “ Informative, practical, realistic examples, and strategies ”

Conference – Tuesday 4th October 2011

VAT Update from Hazlewoods

Since the removal of the Staff Hire Concession, staff and temp agencies have been required to account for VAT on the full rate charged to clients, including the 'salary' paid to the individual as well as the 'commission' retained by the agency. However, a recent First Tier Tribunal case has found this treatment to be incorrect, meaning staff agencies may not have been required to charge VAT on the full consideration received but only the "commission" element.

To most fully taxable businesses this may not matter as they have been able to recover the VAT charged in full. However, most care businesses cannot recover all or any of the VAT incurred and will have suffered more irrecoverable VAT than appears appropriate from the Tribunal decision. Whilst the decision is likely to be appealed by HMRC, there remains the potential to recoup VAT going back over a number of years. In view of time limits it is therefore recommended that such operators prepare and submit claims to recoup this VAT from the agencies.

Home Based Care tendering

Surrey County Council has indicated its intention to tender for future home care services in the autumn.

Discussions are also taking place with NHS Surrey and children's services so this could be a comprehensive tender opportunity. SCA will be hosting tender information events in late summer/early September. We are awaiting dates from SCC as a great deal of work has to take place before then in developing the specification. Please make sure you have registered on our website for email alerts but we will also be communicating the date via our networks.

SCA Director meets the Prince of Wales



His Royal Highness The Prince of Wales stopped off at Magna Careline Limited in Dorchester to meet the people who provide Telecare monitoring for 12,000 customers across the UK.

SCA director John Strangwick, who is Magna Careline chairman and a director of Clarendon Care Services in Kingston, accompanied the Prince as he chatted with staff and made his way around the offices.

SILC to launch 'Care Finder' website

SILC is about to launch its new 'Care Finder' website uniting social care providers with those looking to find placements in registered care homes or registered care services in the home. In the previous year SILC launched 'PA finder' which supports people who live independently to find a Personal Assistant and for PAs to advertise their services. So what prompted a need for another website?

SILC understands the challenges people have in finding the right information about service and are often asked to make recommendations about care homes and services by service users and other stakeholders and equally gets requests by providers to promote their services which, of course, is a difficult position to be in. So the idea was born to have a website that gives all the opportunity to unite.

In the next month providers will be invited to email a few details on a standard template to the web hosts who will support the load of their data. They will then be given a log-in ID to update their text, price guides and vacancies 'live' in future. In the feasibility and design consultation, care management and service user families said this would be a most useful tool to have all the information they need in one place.

Once the test site is complete it will go live with providers' data, then will be supported by SILC's summer/autumn marketing campaign launching their range of services. This will be of interest to providers as the campaign will reach a wide number of service users and those who commission and purchase, also the service is currently free of charge. The site will link to SCA's own website www.surreycare.org.uk

LloydsTSB shows support for SCA

by Mark Ellis ACIB Head of Social Care Banking, LloydsTSB Commercial

The present economic situation is challenging for UK care businesses and, at Lloyds Banking Group, we are very focused on supporting the healthcare sector.

Our business is built on being a through-the-cycle relationship bank. We aim to support companies through the highs and lows - providing a level of insight and guidance that only comes through a deep understanding of our customers.

It is this same business ethos that we see in the Surrey Care Association and we are very pleased to support them and the work they do on behalf of all social care providers in Surrey.

In 2011 we are also supporting both the Surrey Care Association Showcase and the Surrey Care Awards. The Showcase was held in March at the Brighton Racecourse and aimed to provide organisations with the latest developments and information on key issues affecting the sector.

The Surrey Care Awards are a celebration of excellence throughout the care sector, paying tribute to individuals who demonstrate excellence in their field of work.

The SCA is led by the entrepreneurial Erica Lockhart who acts as the voice of independent care sector employers in Surrey and makes a significant contribution to both regional and national care forums.

We would like to take this opportunity to congratulate Erica on winning the Outstanding Contribution to Social Care Award at the Great British Care Awards National Finals held on 11th June 2011. *Well done Erica!*



Lloyds TSB *Lloyds TSB is the Gold sponsor of the Surrey Care Awards 2010 and 2011*

News from SCC

Following a reorganisation across Personal Care & Support Division within Adult Social Care Directorate, four area Sourcing Teams have been established in order to create greater local knowledge and ensure services are sourced locally, and to work with providers in the area. The Sourcing Teams took over the functions that had previously been carried out by Finance Teams, the Placement Team and the Self Directed Support Monitoring Team.

The Sourcing Teams are responsible for paying all invoices for all care groups and invoices should be sent to the relevant area team for processing. To facilitate payments, please can you also clearly indicate on the invoices which location they relate to e.g for North West please indicate Woking, Runnymede or Spelthorne.

The key change from prior arrangements is that all new referrals or changes to existing packages for Home Based Care Services, Spot Purchase of Residential/Nursing Homes, Block Contract Placements, Respite, Transport or any other service that would usually have come via the Placement Team or Care Managers will now be progressed through the respective area Sourcing Teams.

For more information, please see the map on the SCA website under Downloads or email Rachel Hughes SCC's Countywide Sourcing Team Manager: Rachel.Hughes@surreycc.gcsx.gov.uk

Wood fuel benefits

When Birtley House decided to investigate wood fuel a few years ago it was still considered 'very risky'. Since the installation was completed it has now become an exemplar for many organisations including care home groups from around the country and several local authorities.

Birtley House's experience is that it has reduced gas bills from £4,000 pm to £700 pm and the cost of the wood fuel has continued to fall in real terms. And the home expects, as it develop its supply arrangements, that the total cost (at today's gas prices) will be a reduction of 50% on total energy costs. Care homes are an ideal business scenario for wood fuel because of their high and continuous energy needs. Now that the government has plugged in the Renewable Heat Incentive, many care homes could find that their heating bills could be zero and get a payback on capital costs in only 5-6 years.

Dementia Care Passports

The Royal Surrey County Hospital NHS Foundation Trust is encouraging providers sending their service users (who have dementia) into hospital to take in with them a completed "This is Me" passport so that hospital staff have a clear picture of the person they are caring for. This is very accessible and can be downloaded from the Alzheimers website:

http://www.alzheimers.org.uk/site/scripts/download_info.php?fileID=849).

If you require further information please email katedawson@nhs.net

■ Surrey Disabled People's Partnership

SDPP has launched a Welfare Benefit Advice service to cover Surrey. This one year pilot scheme will provide detailed and helpful advice to disabled people on all aspects of welfare benefits.

This includes comprehensive benefit checks as well as assistance and support to complete benefit claim forms.

Advisors are based in The Hubs in Epsom and Redhill High Streets or you can also contact the SDPP office in Woking to arrange appointments there.

Telephone/Text: 01483 750973

Email: home@sdpp.org.uk www.sdpp.org.uk

■ Changes to Surrey Care Newsletter are coming!

We are planning to launch a regular monthly e-newsletter which will bring you up to date with any news or events.

We will combine this with the monthly news update which we issue on highlights from publications, legal updates, comments etc., as well as *What's On*. We will be publishing our regular newsletter 4 -5 times a year as a hard copy or available via pdf on our website. We are intending to continue the same format for news but to include adverts and also some features e.g. on employment law.

■ Do you have a venue?

If you have a suitable venue for meetings or training that SCA could use for our training programme or other provider meetings then please do let Jenni know.

We need to know the size, parking arrangements, access to public transport and facilities for refreshments. Thank You.

■ Open programme courses for larger companies

We are aware that many larger companies do want more places on courses than our limit of two per company allows.

We recently trialled an opportunity for a larger company to host an open programme course and have a larger allocation of places and SCA would offer the extra places to other providers. If you are interested then speak to Richard Monnery at the SCA office.

■ Grant distribution

All the grant claims for 2010-2011 have now been paid.

There is no more money for a second wave of payments for larger companies as in previous years. We will be reviewing how best to use grant funds in 2011-2012, as once again, money is tight so we will advise providers of the new arrangements in the autumn.

■ Surrey Safeguarding Adults Board (SSAB)

The Summer 2011 issue of SSAB's newsletter is available to download from our website.

Articles in this issue include the Board's new business plan and priorities, Safeguarding team changes and new Surrey Police referral process.

■ Funding Challenges – SCA action

SCA is aware of the widespread concern in Surrey and elsewhere of the impact of funding cuts for public services. SCA Board has determined that we have no appetite to go down the Judicial Review route in Surrey and we have agreed with SCC that we will look together at the learning from the recent judgements and see how we can work together going forward. SCA Board recognises that SCC must meet its financial targets but at the same time we need to ensure services for vulnerable adults are protected.

ECCA is currently providing templates for its members to write to local authorities, MPs and service users. SCA is not a member of ECCA so will not be using these but we are opening a dialogue about the issues highlighted in these letters.

■ SCA Website News

Surreycare.org.uk

Have you registered on the website? If not take action now! If you have not registered, you will not be receiving alerts and once we start using the password protected section for our toolkits and resources you will not be able to access this important area.

Surreycare.co.uk

Have you checked your service information is listed and up to date? We are doing a refresh of the search function on the website and also introducing a new care home vacancy section, as well as refreshing job vacancy pages. We will be further promoting supplier adverts on the site in the near future. The website is used by SCC as well as by families searching for care. Don't miss out, it is free for Surrey providers. Contact richard.monnery@surreycare.org.uk if you need a password or have forgotten it.

Don't forget: SCILS – your on line learning tool. Free for Surrey providers – apply to Jenni for a password.

ASCG Training Course / AT-Learning Update

The self-booking function for ASCG courses is now in its final stages and we would like to say a big thank you to everyone who has returned their updated staff records. If you haven't sent an up to date record of your staff and contact details, please contact Richard Monnery on 01372 825152 or send Richard an email – richard.monnery@surreycare.org.uk.

We will be posting regular updates through the E-news bulletin in regards to course availability and any other important information about the ASCG training course.

Flyers with this mailing

- Awards Nomination forms
- Awards Ticket application form

Dates for your Diary

Event	Date & Time	Venue	
For a full list of What's On for 2011, please visit www.surreycare.org.uk/calendar.html			
Older People Care Homes Network	Tuesday 6th September Thursday 1st December *12.45pm for lunch - 1.30pm for meeting	1.30pm – 4.15pm 12.45pm* – 4.15pm	Leatherhead Golf Club
Learning Disability Network Meeting	Tuesday 13th September Thursday 8th December	10.00am – 1.00pm 10.00am – 1.00pm	Leatherhead Golf Club
Domiciliary Care Network Meeting	Thursday 8th September Thursday 17th November *12.45pm for lunch - 1.30pm for meeting	1.30pm – 4.30pm 12.45pm* – 4.15pm	Leatherhead Golf Club
Dementia Care Conference	Wednesday 30th November tbc		Leatherhead Food Research
Trainers Network	Wednesday 19th October	1.30pm – 3.30pm	Leatherhead Food Research
Physical & Sensory Disability Network	Please register interest with Jenni Turner		
Surrey Care Autumn Conference	Tuesday 4th October	9.30am – 4.00pm	Leatherhead Leisure Centre
Surrey Care Awards Evening	Friday 18th November	7.00pm Reception 12.30pm finish	Epsom Downs Racecourse

If you are interested in attending any of the network meetings then please reserve your place with jenni.turner@surreycare.org.uk

For any of the conferences please reserve your place with lisa.mack@surreycare.org.uk